# Commitment vs. Flexibility in Information Disclosure: the Case of Kickstarter \*

Ala Avoyan<sup>†</sup>, Robizon Khubulashvili<sup>‡</sup> AND Giorgi Mekerishvili<sup>§</sup>

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#### Abstract

An important function of a crowdfunding platform is to mitigate information asymmetry between entrepreneurs and investors by transmitting private information from the former to the latter. But can the platform be trusted? Using data from Kickstarter, we estimate a dynamic model of cheap talk, develop a statistical test confirming that the platform's incentives undermine the credibility of its signals, propose regulations that would curb those incentives, and quantify their welfare consequences. These regulations enable the platform to commit to an information disclosure rule and lead to Pareto improvements. We show that the platform's long-run reputation concerns could substitute for commitment.

<sup>\*</sup>The views and opinions expressed in this paper are those of the authors and do not necessarily reflect the views and opinions of AlixPartners.

<sup>&</sup>lt;sup>†</sup>Department of Economics, Indiana University, e-mail: aavoyan@iu.edu <sup>‡</sup>University of San Francisco, e-mail: rkhubulashvili@usfca.edu

<sup>&</sup>lt;sup>§</sup>AlixPartners LLP, e-mail: gmekerishvili@alixpartners.com

## 1 Introduction

On a reward-based crowdfunding platform, entrepreneurs pre-sell their products to small investors (buyers).<sup>1</sup> Asymmetric information between entrepreneurs and investors, about product quality, and insufficient incentives of investors to screen products individually<sup>2</sup> create a role for a crowdfunding platform to serve as an information intermediary - facilitating information transmission from entrepreneurs to investors. To study this role, we elaborate a theoretical framework and an empirical strategy with an application to the largest reward-based crowdfunding platform in the USA - Kickstarter.com. More specifically, we ask whether a crowdfunding platform can serve as a credible information intermediary, model and quantify platform's incentives that would endanger its credibility, and study mechanisms that would discipline such incentives.

We start with two assumptions: (1) a crowdfunding platform is better informed about entrepreneurs' products than individual investors are, and (2) the platform is profit-motivated. Under these assumptions, it follows that if the platform tried to transmit information about products to investors, then it would have incentives to transmit only the information that would help it earn higher profits. Thus, in order to make the information transmitted by the platform credible, there should be either some exogenous mechanism (e.g. regulation) or endogenous incentives (*e.g.* the platform's long-run reputation concerns) that would discipline the incentives of the platform to misrepresent information.

To see more formally what the incentives of a platform to misrepresent information are, consider a platform that publicly announces an information disclosure rule before learning the actual quality of a product. An information disclosure rule is a joint distribution of signals and product quality. For example, a platform could set a quality threshold and promise to endorse a product with a realized quality above that threshold. Consequently, the platform *privately* observes a realization of quality and signal from that distribution. At this point, the platform might be tempted to misrepresent the realized signal as some other signal, if it expects higher profits under this alternative signal. This constitutes the

<sup>&</sup>lt;sup>1</sup>More specifically, reward-based crowdfunding involves funding of innovations/new products, where a large number of small investors contribute small amounts of money in return for non-financial rewards (often the product itself).

 $<sup>^{2}</sup>$ see Lenz 2015.

platform's incentive to misrepresent information. If one somehow ties the platform's hands to manipulate with the realized signals (that are privately observed by the platform), then we say that the platform can *commit to information disclosure*.

The first set of our results is about the welfare effects of the platform's incentives to misrepresent information. We develop a statistical test and confirm that those incentives constrain the platform from achieving better outcomes for itself, implying that it does not have commitment power.<sup>3</sup> Moreover, the welfare effects of granting the platform commitment power (*e.g.* through regulation) are positive for entrepreneurs and investors.

Our second set of results is about the role of public monitoring to resolve the platform's incentive issues. Public monitoring is the ability of the public to learn a product's quality on its own. We *estimate* that if public monitoring was sufficiently good, then the platform's incentives to misrepresent information would be curbed and commitment outcome (that is the outcome when the platform can commit to information disclosure) would be implemented. In other words, it is possible for public monitoring to substitute for commitment.

Formally, we study an interaction between a long-lived crowdfunding platform (Kickstarter in the data, henceforth, "it"), and a sequence of short-lived project creators (entrepreneurs, henceforth, "he") and investors (henceforth, "she"). At the beginning of each period, a creator may arrive at the platform. If so, he decides whether to post his request for funding or not. A creator is characterized by his project's observable characteristics and privately known quality. If a project is posted, the platform learns the quality and can send a cheap-talk message to the investors, who form expectations about the quality and make decisions on whether to invest or not. The platform maximizes expected discounted revenues under the All or Nothing (AON) funding mechanism.<sup>4</sup> A creator cares about the probability with which he gets funded and incurs a cost if he posts his request for funding. When deciding whether to invest or not, an investor cares about the project's quality and incurs an investment cost (*i.e.* opportunity cost of money), if she invests. The intensive

 $<sup>^{3}</sup>$ In more technical terms, incentive compatibility constraints ensuring that the platform transmits credible information to investors are binding.

<sup>&</sup>lt;sup>4</sup>Under the AON funding mechanism a project creator gets funded only if the total amount of investment raised is greater than or equal to the goal amount announced by the creator at the beginning of starting the fundraising campaign. In addition, that amount has to be raised during the timeframe that is also set by the creator. Otherwise, investors take back what they pledged to invest. The platform takes a fixed share of the invested amount from the successfully funded projects.

margin of an investor's decision is modeled in a reduced form.

We assume that at the beginning of period 0 the platform announces a stationary rule according to which it *promises* to send signals about projects' qualities (information transmission/disclosure rule). This rule is a joint distribution of the project's quality and a set of signals. However, since the platform is profit-motivated and its revenues are generated as a share of investment that goes to the projects, it would like to have as many successfully funded projects as possible. This creates an incentive to only send the signals to the investors that induce better beliefs about the project's quality (better beliefs in the sense of higher posterior expected quality). If there is nothing that would discipline such incentives, then the platform would not be able to follow its *promised* information transmission rule - negating its role as a credible information intermediary.

There are at least two ways to mitigate a platform's incentives to misrepresent signals. The first is an exogenous mechanism that forces the platform to follow its promised rule. One such mechanism could be a regulator that makes sure that the platform sends signals according to the rule that was announced. The second way is via the platform's long-run incentives, *i.e.* if the platform violates the rule then there are consequences in the future. For example, the public may detect that the platform misrepresented a signal, leading the platform to lose credibility and resulting in lower future revenues. Therefore, public monitoring can be another way to discipline the platform's incentives to misrepresent signals.

We estimate the model outlined above to quantify the platform's incentives, to understand the practical importance of commitment and public monitoring, and evaluate their substitutability. The data suggest that investors respond to Kickstarter's signals, meaning that Kickstarter's incentives to misrepresent signals are somehow disciplined. But how well are those incentives disciplined? To answer this question, we develop a statistical test to check whether those incentives constrain the platform from achieving the commitment outcome. The logic of the test is as follows: we prove that one can identify and estimate all the parameters of the model that are necessary to evaluate the platform's discounted revenues, without using the platform's optimization problem. If there was commitment, then the platform would be maximizing its revenues without any incentive constraints. This would imply that the estimated transmission rule is a global maximizer of the platform's revenues. Under no commitment, there would be incentive constraints and some constraints might bind. This would imply that if we considered small perturbations of the estimated transmission rule, we might see increased revenues. The test under the null hypothesis poses that small perturbations of the estimated rule do not increase revenues (there is commitment). The test rejects the null hypothesis.

Once we know that the platform is unlikely to have commitment power, we estimate welfare effects of granting it this power. It turns out that creators, investors and the platform would benefit. The platform's revenues would increase by 7 percent, the creators' welfare by 4 percent, and the investors' welfare by 0.5 percent.<sup>5</sup>

To obtain the second set of our results, we solve the platform's dynamic optimization problem. We define *public monitoring technology* to be the probability with which the public (*e.g.* potential future investors) verifies (learns) a project's true quality, independently across projects and over time. We allow this probability to depend on the information transmission rule that the platform promises. Using the platform's optimality conditions, we estimate that the actual public monitoring technology requires, on average, less than 1.2 months for the public to verify a project's quality. In addition, the model rationalizes that the public monitoring technology under the information transmission rule that would arise if the platform had commitment power would be such that, on average, more than 1.5 months are required for the public to verify a project's quality. In addition, if one could somehow improve the public monitoring technology, so that less than 1.5 months were required for the public to verify a project's quality under the counterfactual commitment world, then public monitoring would substitute for commitment. In practice, creating a forum for the investors to exchange their experience with the previous projects would be one way of improving public monitoring technology.

In summary, this paper takes a step towards the estimation of dynamic cheap talk models. It exposes how commitment power, a la Kamenica & Gentzkow 2011, can be granted in practice (i.e. through regulation), and proposes an empirical strategy to test for commitment

<sup>&</sup>lt;sup>5</sup>Commitment outcome being Pareto improving is not clear before estimating the model, as there exist parameter values in the model for which this would not be the case.

power and to estimate its welfare effects. In addition, the paper empirically examines the question of whether public monitoring can substitute for exogenous commitment.

The main messages of the paper, to a policy maker, are as follows. Granting the platform commitment power is Pareto improving. A regulator could accomplish this by verifying that the platform follows a promised information disclosure rule. If such a regulation is unlikely, then the platform could try to improve public monitoring to achieve the commitment outcome.

**Related Literature.** The literature on reward-based crowdfunding has focused on studying the funding mechanisms on the platforms. One strand of the literature has argued for the ability of crowdfunding platforms to facilitate the learning of consumer-demand (Strausz 2016, Ellman & Hurkens 2015). Entrepreneurs can learn about demand by observing the outcome of his listing on the platform, and the platform can affect the learning by its choice of a funding mechanism. Another strand of the literature has focused on social learning on crowdfunding platforms (Kim, Newberry & Qiu 2018, Kuppswamay and Bayus 2018, Marwell 2015). Investors learn about some payoff relevant state by observing the history of the number of project backers (investors who have already invested) and pledged investment amount. Unlike this paper, the papers cited above either abstract away from the privately informed entrepreneur or model it in a reduced way. This paper tries to fill in this gap by explicitly modeling asymmetric information and studying a platform's potential for serving as an information intermediary.

This paper is also related to the literature studying information intermediation by financial institutions. It is believed that financial intermediaries can deal with information asymmetry between lenders and borrowers more effectively compared to individual lenders, and their role as information intermediaries has been well studied (Diamond 1984, Hirschleifer & Riley 1979, Leland & Pyle 1977). The basic idea is that there is economies of scale in screening borrowers and if a financial intermediary has incentives sufficiently aligned with lenders then it can serve as an information intermediary. Similarly, reward-based crowdfunding platforms involve small investors who are not likely to be well incentivized to individually screen projects, suggesting that there might be a role for a platform to serve as an information intermediary. This paper tests this conjecture. The structural model borrows its structure and assumptions from the literature on Bayesian Persuasion (Kamenica & Gentzkow 2011, Rayo & Segal 2010, Tamura 2016) and dynamic cheap talk (Best & Quigley 2017, Margaria & Smolin 2015). Most closely related to our model is Best & Quigley 2017. They study a repeated cheap-talk model with public monitoring in which a long-run sender tries to persuade short-run receivers to take certain actions and the state of the world is i.i.d. over time. They ask whether the sender's long-run incentives can substitute for full commitment a la Kamenica & Gentzkow 2011, in terms of sender's payoffs. In their framework, this is possible under certain types of optimal disclosure policies. To our knowledge, our paper is the first to address this same question empirically.

Among other papers, summarized in Bar-Isaac & Tadelis 2008, the role of reputation on two-sided markets has been studied by Saeedi 2014. She estimates the value of reputation mechanisms on Ebay. She models sellers as having private information about their product quality, and buyers receiving signals about the product quality from the platform (Ebay) via existing reputation mechanisms. She does not have data that would directly measure quality and hence relies on a quality index that is recovered by estimating a structural model. Unlike us, Saeedi does not assume parametric distribution over quality. This constrains her in considering counterfactuals in which beliefs about quality change endogenously. Such counterfactuals are at the core of this paper.

**Outline.** The rest of the paper is organized as follows: the basic facts about the industry and Kickstarter are presented in Section 2; Section 3 sets up the model, discusses equilibrium selection strategy, and the key assumption of the model; in Section 4, we solve the model and present basic theoretical results; Section 5 describes the data set and provides some reduced form evidence on the ability of the platform to serve as an information intermediary; Section 6 proves the identification of model parameters; Section 7 discusses the estimation procedure. Finally, Section 8 presents all the main results in this paper. Proofs, estimation details, tables, and figures are relegated to the Appendix.

## 2 Kickstarter.com Background

Kickstarter.com was launched on April 28, 2009.<sup>6</sup> Currently, it is the largest reward-based crowdfunding platform.<sup>7</sup> Its revenue model is based on the All or Nothing (AON) funding mechanism and it takes 5 percent of the invested amount from the successfully funded projects.<sup>8</sup>

There are two important features that distinguish Kickstarter from a traditional venture capital firm:

- 1. The bulk of the investors on the Kickstarter are inexperienced and make only small stake investment decisions. Those investors are believed to have insufficient incentives or resources to conduct due diligence and screen the new ventures individually.<sup>9</sup>
- 2. There are no regulatory measures that would help resolve asymmetry of information between project creators and investors. Because rewards are not classified as financial instruments or securities, reward-based crowdfunding does not fall under the securities law.<sup>10</sup>

Those two features create a space for Kickstarter to intermediate information transmission from project creators to investors and more importantly, to choose what information to transmit.

Currently, Kickstarter intermediates information transmission through "Projects We Love" - a way to feature projects that kickstarter deems promising. "Projects We Love" was launched on February 2, 2016 and is an evolution of a similar feature previously known as "Staff Pick".<sup>11</sup> The difference from the "Staff Pick" is that "Projects We Love" assigns a badge to the featured projects that cannot be falsified by the creators.<sup>12</sup>

 $<sup>^{6} \</sup>tt https://techcrunch.com/2009/04/29/kickstarter-launches-another-social-fundraising-platform/$ 

<sup>&</sup>lt;sup>7</sup>https://www.slintel.com/tech/crowdfunding/kickstarter-market-share

<sup>&</sup>lt;sup>8</sup>https://help.kickstarter.com/hc/en-us/categories/115000499013-Kickstarter-basics

<sup>&</sup>lt;sup>9</sup>http://www.finance-watch.org/hot-topics/blog/1182-take-care-of-the-crowd-crowdfunding <sup>10</sup>A candidate agency for regulating reward-based crowdfunding could be the Consumer Product Safety Commission. However, because crowdfunding is a form of pre-selling products to the investors, the product quality certification is required only after a project is funded.

<sup>&</sup>lt;sup>11</sup>https://www.kickstarter.com/blog/introducing-projects-we-love-badges

<sup>&</sup>lt;sup>12</sup>https://thenextweb.com/insider/2016/01/11/kickstarter-kills-staff-picks-in-favor-of-official-badges-to-avoid-confusion/

The website claims that every project posted on it is pre-screened by either a complicated algorithm or a staff member.<sup>13</sup> Consequently, if a project meets certain quality standards, it is assigned a "Projects We Love" badge.

The structural model presented in the next section builds on the features of the Kickstarter outlined above.

## 3 The Model

The model has a long-lived crowdfunding platform, one-period lived investors, and one-period lived project creators. Time is infinite and discrete, indexed by t = 0, 1, 2, ...

#### 3.1 Creators

A creator has a project of type (q, m, l), where q stands for a quality of the project, m stands for the funding goal, and l stands for the length of the time during which the creator will be collecting funds from the investors on the platform (also referred to as the *length of the project*).

In a given period, the probability that a creator with a project type (q, m, l) arrives to the platform is denoted f(q, m, l), and its CDF is denoted F(q, m, l). We assume that the sets of all possible funding goals and project lengths, M and L, are finite. The set of all possible project qualities is normalized to be the [0, 1] interval. Let  $\oslash$  stand for the event in which no creator arrives; the probability of this event is  $1 - \int_0^1 \sum_{(m,l) \in M \times L} f(q, m, l) dq$ .

After arriving to the platform, a creator decides whether he wants to post his project on the platform or not. To post the project, he must incur the cost  $c_{cr}$  that is distributed according to CDF  $F_{cr}$ , independently across creators. He gets utility of 1 if his project is funded and 0 otherwise. A project is said to be funded if and only if the total amount invested in the project by investors, denoted x, is greater than or equal to the project goal, m. This mechanism is called All Or Nothing (AON) funding mechanism.

<sup>&</sup>lt;sup>13</sup>https://www.kickstarter.com/blog/how-projects-launch-on-kickstarter

#### 3.2 Investors

If a project is posted by a creator, the number of investors that view its web-page, k, is distributed Poisson with the mean n. The parameter n is also random and has a Gamma distribution with the shape parameter  $\beta$  and rate parameter  $\alpha$ . After an investor views a project, she needs to decide whether to invest or not. Investor's payoff per dollar invested is  $q-c_b$ , whenever she invests and the project is funded, and 0 otherwise. The opportunity cost of investing,  $c_b$ , is distributed according to CDF  $F_b$ . It follows that the probability that an investor viewing the project invests in it is  $F_b(E(q|I))$ , where E stands for the expectation operator and I is the information set of the investor. It further follows that the number of investors who invest into the project, k', has a Negative Binomial distribution. Its density is denoted by  $g(k'|F_b(E(q|I)))$ , and is derived in the Appendix.

We model the intensive margin of investor's decision in a reduced form by assuming that the total investment amount pledged towards a project is drawn from an exponential distribution with the parameter  $\lambda(m, l, k, E(q|I))$ . It follows that conditional on k' investors investing in a project with the goal m, length l, and expected quality E(q|I), the probability that the project is successfully funded is,

 $h(m,l,k',E(q|I)) = e^{-\lambda(m,l,k',E(q|I))m}$ 

The following assumptions are maintained throughout the paper,

Assumption 1.  $F_{cr}$  and  $F_b$  are continuous CDFs. F(q, m, l) is continuous in q.

Assumption 2.  $\lambda(m, l, k', E(q|I))$  is continuous in E(q|I).

Assumption 3.  $\lambda(m, l, k', E(q|I))$  is increasing in k' and E(q|I).

Assumptions 1 and 2 are needed to prove the existence of an equilibrium. Assumption 3 implies that the expected amount invested into a project,  $1/\lambda(m, l, k', E(q|I))$ , must be increasing in the number of investors and in the expected quality of a project. In the estimation, we verify that assumption 3 holds.

## 3.3 The Platform

The platform maximizes discounted sum of revenues with the discount factor  $\delta$ . It gets a share, r, of the invested amount into the funded projects (recall, a project is funded if the invested amount is greater than the goal amount). Hence, its revenue in a given period is simply rx if the project is funded and the invested amount is x, and 0 otherwise.

At the beginning of each period t, if a creator posts a project, the platform privately learns project's quality, q. The platform can communicate information about the project's quality to the potential investors. For this, we assume the platform has an access to a fixed message space,  $S = \{0, 1\}$ , and can send a message, s, to the potential investors after learning the project's quality. Throughout the paper, message s = 1 is interpreted as assigning a badge to a project.

A rule determining how signals are correlated with the private information of the platform is announced by the platform at the beginning of period 0. Such a rule is called an Information Transmission Standard (ITS).

**Definition 1.** Information Transmission Standard (ITS) is a threshold quality,  $q^*$ , such that a project is promised to be assigned a badge if and only if  $q \ge q^*$ .

Even though the platform announces ITS at the beginning of period 0 and promises to adhere to it, such a promise should also be deemed credible by the investors, as otherwise the platform's signals would not be informative for the investors. Particularly, project creators' and investors' decisions depend on the beliefs about the platform's strategy. Since an investor does not observe q at the moment of making the decision, if the platform deviated from the announced ITS by sending a signal that is not supposed to be sent under the existing ITS such a deviation would not be verifiable by the investor. Investors understanding this, would deem signals sent by the platform uninformative unless the platform had sufficient incentives not to deviate from the announced ITS. To make such incentives possible, we introduce an imperfect public monitoring of project's quality.

A public monitoring technology maps ITS  $(q^*)$  to the probability with which a project's quality becomes public information (probability that the quality is verified) - independently across projects and over time. Formally, it is a function  $\pi : [0, 1] \rightarrow [0, 1]$ . This monitoring technology is one potential way to discipline the platform to adhere to the announced ITS: if the public verifies that the platform deviated from its announced ITS, then the platform may be punished by switching to an equilibrium that ensures lower long-run revenues (continuation value) to the platform.

We not make parametric assumptions on  $\pi(q^*)$  and hence allow for a wide range of ways in which a public monitoring could depend on ITS. However, we do not take a stance on a specific way. Finally, we assume that  $\pi(q^*)$  is continuous in  $q^*$ .<sup>14</sup>

#### 3.4 Timeline

At the beginning of period 0, the platform announces ITS. Within each period, t, the timeline of the game is depicted in Figure 1.

#### 3.5 Strategies and Solution Concept

Let  $h_t$  denote a public history at the beginning of period t. It includes the following information about each period up to time t: whether or not a project was posted; conditional on a project being posted, its goal amount, length, total investment amount pledged, total number of investors, and signal sent by the platform; whether or not a project's quality has been verified, and project's true quality if it has been verified. Let  $H_t$  denote the set of all period t public histories.

The platform, in addition to  $h_t$ , observes the realization of q for each project that was posted. A history observed by the platform is,  $h_t^P = h_t \cup \{q_t\}_{t=0}^{t-1}$ . We drop time subscripts whenever a reference to a specific time period is clear from the context.

A strategy of a creator who arrives at the platform is the probability of posting his project conditional on  $h_t$ , his project's type, (q, m, l), and cost of posting the project,  $c_{cr}$ . A strategy of an investor arriving at a posted project's page is the probability of investing conditional on  $h_t$ , current project's goal and length, (m, l), signal sent by the platform, s, and cost of investing,  $c_b$ . A strategy of the platform consists of the choice of  $q^*$  at the beginning of

<sup>&</sup>lt;sup>14</sup>For instance, one mechanism could be that whenever  $q^*$  increases, that is ITS sets higher quality standard for a project to get badged, competitors of the Kickstarter decrease the efforts to verify badged projects' qualities as they expect that those projects are of pretty high quality - decreasing benefit from negative campaigning for the competitors. This would deteriorate public monitoring.

period 0, and a probability of sending s = 1 conditional on  $h_t^P$  and type of the current project, (q, m, l).

Westudy Perfect Bayesian Equilibria (PBE) that survive the intuitive criterion of Cho & Kreps, 1987. For the estimation, we further narrow down the set of equilibria. We assume that the platform announces a two signal communication rule that is partitional (Werefer to it as Information Transmission Standard (ITS) - see section 3.3), and history independent. We further assume the worst off-equilibrium punishment if the platform is detected to have deviated from the announced ITS. We elaborate on this punishment-phase selection further in the next section. Henceforth, we will refer to a PBE that survives intuitive criterion, involves history independent ITS, and prescribes the worst punishment for the platform (in case its deviation is detected) as an *equilibrium*.

#### 3.6 Discussion of the Model

*Project's Quality:* we assume that a project's quality is exogenous (i.e. determined outside the model). Quality can be interpreted as something that is determined by the ability of a creator and uniqueness of his idea, and hence is difficult to change. Since quality differentiates projects on the vertical dimension, we estimate the model only for the projects in the technology category. In this category, quality has a more or less straightforward interpretation. For example, we could think about quality as an index of endurance, energy usage, size and other characteristics of a new technology piece.

Alternatively, we can think about one of two possible qualities, high or low, associated with each project. In such a case q can be interpreted as a probability of high quality. This would be an observationally equivalent way of representing the model.

Finally, instead of thinking about the platform as observing certain signals about a product that investors do not, one could equivalently think about the platform as having an expertise in interpreting certain publicly observable signals about a product. In such a case, the signals platform transmits to investors would summarize information contained in the publicly observable signals (e.g. creator posts a blueprint and the platform interprets its content to the potential investors).

Project's Goal and Length: we abstract away from modeling creator's choice of project's

goal and length. One would expect that a creator would choose those strategically if such choices signal something about his project's quality. One reason for why we do not model strategic choice of goal and length is that it would require us to answer very specific modelling questions. For instance, what would happen if a creator sets lower goal than he actually needs to develop the project? Would the project quality be affected by this? If so, how? Would this mean that the creator would be less likely to deliver his promises and do we translate this into the lower quality of the project? If so, how? If not so, do we explicitly model what it means to deliver promised project? To at least partially compensate for answering all these modelling questions, we allow project's quality distribution to depend on its goal and length.

Cost of Investment: The parameter  $c_b$  can be interpreted as the opportunity cost of a dollar invested. Ideally  $c_b$  would be modeled to be explicitly correlated with the actual amount invested, allowing for non-linearity of opportunity cost in amount invested. However we cannot afford this, as we do not observe the individual donation amounts (see Marwell 2015 for the similar modelling choice).

It is also noteworthy that an investor does not incur  $c_b$  in case she invests but the project ends up unfunded. The reason is that under the AoN funding mechanism if the project ends up unfunded all the invested amount is returned to an investor. In addition, since in theory the investor could wait up until the deadline of the project to make the investment decision, investing should be a costless action in case a project ends up unfunded.

*Investor Arrival:* we do not have data that would let us directly recover the investor arrival process. We assume that investor arrival is governed by a mixture of Poisson and Gamma. First, these distributional assumptions give us a good fit for the number of investors observed conditional on the characteristics of a project. Second, we end up with the number of investors having Negative Binomial distribution that is a simple distribution to work with.

The parameters  $\alpha$  and  $\beta$  govern the arrival of investors. The investors' cost and belief parameters govern behavior of individual investors. Our identification strategy allows  $\alpha$  and  $\beta$  to vary across projects based on whether a project has a badge or not. This allows us to capture the fact that projects that have badges are usually also on the front page, and easier for the investors to find - this can potentially affects arrival of investors on a badged project's page. In addition, the platform may take other measures to increase the visibility of badged projects like sending out newsletters.

Information Transmission Standard: In general, a communication protocol could be a complicated rule involving more than two signals. ITS restricts communication protocols in two ways. First, by allowing for at most two signals. Second, allowing only for threshold rules. The first restriction is in line with the "Projects We Love" type of communication protocols. There are reasons why Kickstarter does not implement a protocol that is more complicated than "Projects We Love", and those reasons are out of the scope of our model. In the absence of such reasons, our model rationalizes the use of communications protocols that involve more than two signals (the platform could do better under such protocols). Since we do not observe Kickstarter implementing such types of protocols, our model is not relevant for investigating what would happen if the platform implemented more complicated protocols. The second restriction is due to making the analysis tractable. It is also intuitively appealing, as it means that if a project of a certain quality gets a badge then a higher quality project must also get a badge. In practice, violating this kind of monotonicity might lead to the public accusing the platform of showing favoritism.

*Equilibrium Selection:* we select equilibria in which announced ITS is history independent.

In general, ITS could be announced by the platform in any period and it could be history dependent. The model and identification strategy can be straightforwardly extended to Markovian or even richer history dependent ITSs. However, estimating such a model would be more data intensive.

One reason for why we do not consider history dependent ITSs is that, to our knowledge, there is no evidence of it being such. Kickstarter provides guidelines for becoming a "Project We Love".<sup>15</sup> Those guidelines discuss only the quality of a project that is determined by creativity, uniqueness of an idea and implementability. There is no mention that the decision of assigning a badge is history dependent. Moreover, there is no mention that project's goal or length determine the decision of assigning a badge. This leaves us with a simple communication protocol that depends only on the quality of a given project.

<sup>&</sup>lt;sup>15</sup>https://www.kickstarter.com/blog/how-to-get-featured-on-kickstarter

Another assumption that helps to reduce the number of potential equilibria is prescribing the worst punishment for the platform if it is detected to have deviated from its announced ITS. In the Appendix, we provide a more detailed discussion of the theoretical foundation for our equilibrium selection strategy and show that the worst punishment for the platform arises naturally. At this point, we deem it sufficient to state that most of the results (including the main results) are insensitive to how we punish the platform off the equilibrium path or even what kind of public monitoring technology we assume. The reason is that all the parameters that are sufficient for reaching certain results can be estimated independently of the platform's dynamic problem. This point will become more clear when we get to the details of the model identification.

## 4 Solving the Model

Let  $I_t = \{m_t, l_t, s_t, q^*\}$  be the information that an investor has about the period t project when making the investment decision. We will drop time subscripts whenever this does not cause any confusion. Note that  $q^*$  stands for the ITS that the players believe the platform is following.

We can write the probability that the posted project gets funded conditional on the information contained in  $I_t$  as,

$$Z(I) = \sum_{k'=1}^{\infty} g(k'|F_b(E(q|I)))h(m, l, k', E(q|I))$$
(1)

Let  $I_+$  denote I with s = 1 and  $I_-$  denote I with s = 0. The following probabilities follow from 1,

For 
$$q \ge q^*$$
  
 $Z(I_+) \equiv Z(I_+, q) = \sum_{k'=1}^{\infty} g(k'|F_b(E(q|I_+)))h(m, l, k', E(q|I_+))$ 
(2)

For 
$$q < q^*$$
  
 $Z(I_-) \equiv Z(I_-, q) = \sum_{k'=1}^{\infty} g(k', |F_b(E(q|I_-)))h(m, l, k', E(q|I_-))$ 
(3)

Expressions 2 and 3 are the probabilities of getting funded from the perspective of a creator. Note that, for a fixed (m, l), for all creators with  $q \ge q^*$  the probability of getting funded is the same and similarly for all creators with  $q < q^*$ . The reasons is that, given (m, l), the only thing that differentiates projects in the eyes of investors is whether a project was assigned a badge or not. This would not be the case, for instance, if we allowed investors to get private signals on the top of whatever information the platform provides. However, since investors on reward-based platforms are usually unaccredited and have little incentive and ability to scree the projects on their own, we consider the assumption of not privately informed investors a good approximation to the reality.

It follows that the probability that a (q, m, l) type creator posts a project with  $q \ge q^*$ is  $F_{cr}(Z(I_+))$  and for  $q < q^*$  it is  $F_{cr}(Z(I_-))$ . We can further account for the equilibrium expectations of project quality,  $E(q|I_+)$  and  $E(q|I_-, q^*)$ ,

$$E(q|I_{+}) = \frac{\int_{q^{*}}^{1} f(m, l|q) f(q) q dq}{\int_{q^{*}}^{1} f(m, l|q) f(q) dq}$$
(4)

$$E(q|I_{-}) = \frac{\int_{0}^{q^{*}} f(m, l|q) f(q) q dq}{\int_{0}^{q^{*}} f(m, l|q) f(q) dq}$$
(5)

Notice that  $E(q|I_+)$  and  $E(q|I_-)$  do not enter the right hand sides of 4 and 5. This is because the entry decision of a creator does not provide information over and above what investors already have at the stage of making the investment decision. If instead we allowed the investors to get private signals about creator's type, then this would no longer hold and the expectations in 4 and 5 would be fixed points of certain equations. We would likely have multiple  $E(q|I_+)$  and  $E(q|I_-)$  satisfying those equations.

One more object that is useful to account for before turning to the platform's problem is the expected funds that a creator posting a (q, m, l) project obtains conditional on k'investors deciding to invest, o(m, l, k', E(q|I)),

$$o(m, l, k', E(q|I)) =$$

$$Pr(x \ge m|m, l, k', E(q|I))E(x|x \ge m, l, k', E(q|I)) =$$

$$e^{-\lambda(m,l,k',E(q|I))m}\left(m+\frac{1}{\lambda(m,l,k',E(q|I))}\right)$$

Note that o(m, l, k', E(q|I)) does not depend on q as the investors see s, not q.

Using the notation we developed so far, we can write down the platform's expected per period payoff before a creator posts a project and given that the creators and investors believe that the platform is using  $q^*$  as its ITS,

$$U(q^*) = r \sum_{(m,l)\in M\times L} f(m,l) \sum_{k=1}^{\infty} \left[ o(m,l,k',E(q|I_+))(1-F(q^*|m,l))F_{cr}(Z(I_+))g(k'|F_b(E(q|I_+))) + o(m,l,k',E(q|I_-))F(q^*|m,l)F_{cr}(Z(I_-))g(k'|F_b(E(q|I_-)))) \right]$$
(6)

In the expression 6,  $F(q^*|m, l) = \frac{\int_0^{q^*} f(q,m,l)dq}{f(m,l)}$ .

Next, we account for the platform's payoffs after a project is posted on the platform. Recall that if a creator posts a project (m, l) becomes a public information, and in addition the platform privately observes q. Suppose the players believe that the platform is using the standard  $q^*$ . If the platform assigns a badge to the project, s = 1, its current period profits would be,

$$U_1(m, l, q^*) = r \sum_{k=1}^{\infty} o(m, l, k', E(q|I_+))g(k'|F_b(E(q|I_+)))$$
(7)

If the platform does not assign a badge, s = 0, its current period profits would be,

$$U_0(m, l, q^*) = r \sum_{k=1}^{\infty} o(m, l, k', E(q|I_-))g(k'|F_b(E(q|I_-)))$$
(8)

Comparing the payoffs from 7 and 8, one can see the platform's short-run incentive to always assign a badge to a project: note that for  $q^* \in (0, 1]$  we have  $E(q|I_+) > E(q|I_-)$ , which further implies that  $G(k'|F_b(E(q|I_+)))$  first order stochastically dominates  $G(k'|F_b(E(q|I_-)))$ . In addition, assumption 3 implies that o(m, k', E(q|I)) is increasing in k' and E(q|I). Based on those observations, we have  $U_1(m, l, q^*) > U_0(m, l, q^*)$ . Hence, if the platform did not have any dynamic incentives, then it would always assign a badge to a project, thus deeming any  $q^* \in (0, 1]$  non-credible. The only candidate for the credible behavior, on the part of the platform, would be  $q^* = 0$  which is the uninformative one-stage equilibrium. This equilibrium involves s = 0 being off-path. Recall that we require equilibrium to be sequential and to satisfy intuitive criterion. In case of  $q^* = 0$ , these requirements select the unique equilibrium in which signal s = 0 is also uninformative.

Now we are ready to set up a dynamic problem for the platform. Recall that the platform's incentive to always assign a badge is potentially disciplined by the threat that the public will detect the deviation and punish the platform by switching to the worst equilibrium for the platform. The worst punishment that can be supported as an equilibrium is babbling (uninformative) equilibrium of a stage game played forever. In such an equilibrium, the public loses trust in the platform and deems all signals uninformative. This is an equilibrium because given that current investors expect that future investors will be regarding platform's signals uninformative, they know that the platform does no have any dynamic incentives (no reputation to lose), and hence cannot be disciplined to follow any ITS in the current period other than the uninformative one.

To see why babbling forever is the worst punishment for the platform suppose, by a way of contradiction, that there is a punishment that can be supported as an equilibrium and such a punishment generates lower value to the platform compared to the babbling equilibrium forever. Since the alternative punishment is different from babbling forever, after some histories the platform's signals must be informative. After such histories the platform could simply deviate to always sending a signal that induces expected quality higher than E(q|m, l), and hence obtain higher expected revenue. Note that such a signal always exists after the histories where the platform is sending informative signals. This shows that the platform can always guarantee a payoff that is at least as large as the payoff from the babbling equilibrium.

Let  $V(q^*)$  be the platform's discounted average expected revenues (value) evaluated at the beginning of period 0 and assuming that it never deviates from the announced ITS. The discounted average expected revenues is defined as the expected discounted revenues times  $1 - \delta$ . We have,

$$V(q^*) = U(q^*) \tag{9}$$

Let  $V(q^*, d)$  be the platform's value when the platform has deviated d times from its announced standard but has not been detected yet.

The platform's dynamic problem can be formulated as,

$$Max_{q^* \in [0,1]} U(q^*) \tag{10}$$
$$s.t.$$

For  $q^* > 0$ 

$$\delta \left[ U(q^*) - (1 - \pi(q^*))V(q^*, 1) - \pi(q^*)V \right] \ge (1 - \delta) Max_{(m,l) \in M \times L} \left[ U_1(m, l, q^*) - U_0(m, l, q^*) \right]$$
(11)

In 11, V stands for the platform's value in the permanent babbling equilibrium. Constraint 11 ensures that the platform does not want to deviate from its announced ITS. The right hand side is the best possible short-run gain from sending s = 1 whenever  $q < q^*$ , and the left hand side is the long run loss from doing so.

Given the values of the parameters, at this point, we already know how to evaluate all the quantities in the problem defined by 10 and 11 except for  $V(q^*, 1)$ . To evaluate  $V(q^*, 1)$ , we need to solve for the dynamic optimal deviation strategy of the platform given that it has already deviated once from the ITS. Note that one shot deviation principle does not hold in this model, as we have a privately informed long-run player.

To evaluate  $V(q^*, 1)$  we need to keep track of the number of times that platform deviates from its standard, denoted d. This is because more times the platform deviates, the probability that at least one deviation will be detected by the public increases. Hence, the number of times the platform deviates becomes payoff relevant private information for it.

Consider some  $d \ge 1$ . Suppose the platform learns that the type of the creator who posted the project in the current period is (q, m, l) with  $q \ge q^*$ . The platform sends s = 1. By doing so it does not increase the probability that at least one of its deviations will be detected in the future and in the current period gets higher expected profits compared to sending s = 0. The platform's value in this case is,

$$W_1(m, l, q^*, d) = (1 - \delta)U_1(l, m, q^*) + \delta[(1 - (1 - \pi(q^*))^d)V + (1 - \pi(q^*))^dV(q^*, d)]$$
(12)

If  $q < q^*$ , then the platform needs to decide whether it wants to deviate from its standard by sending s = 1 and increasing the probability that its deviation will be detected in the future, or sticking to the standard and not increasing that probability. Platform's value in this case is,

$$W_{0}(m, l, q^{*}, d) = Max_{j \in \{0,1\}} \left\{ (1 - \delta)U_{j}(l, m, q^{*}) + \delta[(1 - (1 - \pi(q^{*}))^{d+j})V + (1 - \pi(q^{*}))^{d+j}V(q^{*}, d+j)] \right\}$$
(13)

If a creator does not post a project then the platform's value is,

$$W(q^*, d) = \delta[(1 - (1 - \pi(q^*))^d)V + (1 - \pi(q^*))^d V(q^*, d)]$$
(14)

Using 12, 13 and 14 we can write  $V(q^*, d)$  as,

$$V(q^*, d) = \sum_{(m,l)\in M\times L} f(m,l) \left[ (1 - F(q^*|m,l)) F_{cr}(Z(I_+, q^*)) W_1(m,l,q^*,d) + F(q^*|m,l) F_{cr}(Z(I_-, q^*)) W_0(m,l,q^*,d) \right] + \left[ 1 - \sum_{(m,l)\in M\times L} f(m,l) + \sum_{(m,l)\in M\times L} f(m,l) \left[ (1 - F(q^*|m,l))(1 - F_{cr}(Z(I_+, q^*))) + F(q^*|m,l)(1 - F_{cr}(Z(I_-, q^*)))) \right] \right] W(q^*,d)$$

$$(15)$$

We have the following proposition,

**Proposition 1.** There exists unique  $V(q^*, d)$  that solves equation 15.  $V(q^*, d)$  is continuous in  $q^*$  on  $[\epsilon, 1]$  for any  $1 > \epsilon > 0$ , decreasing and convex in d.

Consequently, to show that an equilibrium exists, it is sufficient to prove that the problem

defined by 10 and 11 has a solution. Let  $q^{**}$  denote an ITS that solves the problem.

**Proposition 2.** There exists a  $q^{**}$  that solves the problem defined by 10 and 11.

The proofs of Propositions 1 and 2 can be found in the Appendix.

## 5 Data

The data are publicly available<sup>16</sup> and include all the projects that were posted on Kickstarter.com since its commencement till February 15, 2018.

We select data from February 2, 2016 (when "Projects We Love" was commenced) till December 15, 2017. There are two reasons for restricting the data to this time-frame. First, we refrain from considering projects that were posted under the "Staff Pick" regime, as "Staff Pick" badges were being falsified by some creators. Second, we need each project to be associated with one of the three outcomes, "funded", "not funded" or "canceled", in the data, so that we observe the final outcome of a project. Those outcomes are only assigned after the project's funding deadline. According to the Kickstarter's rules, the funding period can last maximum for 60 days.<sup>17</sup> This means that all the projects launched before December 15, 2017 have one of those status.

For each project, we observe its unique id, category, location of the creator, project launch time, funding deadline, goal amount, total investment amount pledged, total investors, final funding status, and whether or not the project had a "Projects We Love" badge. We consider only the projects from the technology category. Since quality differentiates projects on the vertical dimension, we need project quality to be roughly comparable across projects. We drop all the project that have status "canceled", as we do not observe a reason why a project was canceled during a campaign. Anecdotal evidence (e.g. forums) suggests that a creator usually cancels a project if he wants to adjust the goal amount, or some other characteristics of his project. Because of this, we expect that the projects that are canceled in the data (10 percent of the data) are re-posted later.

<sup>&</sup>lt;sup>16</sup>https://webrobots.io/kickstarter-datasets/

<sup>&</sup>lt;sup>17</sup>https://www.kickstarter.com/help/handbook/funding

Finally, we restrict the data to the projects with goal amounts within [5000, 50000] USD and number of investors within [0, 800]. This, along with dropping canceled projects, leaves us with 47 percent of the original data. The projects with low goals are dropped because they are likely to get funded from family and friends, while the project with high goals and large number of investors may involve experienced investors and strong social learning effects. The final sample size totals 5411 projects. The sample is summarized in Table 1.

### 5.1 Evidence that Platform's Signals Affect Investors' Decisions

One thing worth noting from Table 1 is that 9 percent of projects get a badge while 38 percent get funded, that is over four times more projects are getting funded than the number of projects getting a badge. This suggests that platform's badging decisions do not blindly follow the simple rule under which it monitors investment pledges in the real time and calibrates its badging decisions accordingly. In such a case, one would expect the shares of badged and funded projects to be nearly the same.

Figure 2 shows the distribution of the number of investors for badged and non-badged projects. It is vivid that those distributions differ. Wealso verify this using the Kolmogorov-Smirnov test for the equality of distributions. About 55 percent of the non-badged projects end up with less than 20 investors while for the badged projects this number is about 3 percent. Figure 3 shows the distributions of total pledged amount for badged and non-badged projects. The Kolmogorov-Smirnov test for the equality of distributions rejects that these distributions are the same. Finally, 87 percent of the badged projects get funded while only 33 percent of the non-badged projects get funded.

The above suggest that badged projects are different from the non-badged projects. In theory, if badges affect investors' behavior then it should happen due to a combination of the following effects:

i) Badged projects are easier to spot on the website and hence, badging reduces search costs for the investors;

ii) Badges transmit unique information to the investors that affects their beliefs;

iii) A badge summarizes some other public information i.e. it is correlated with other public signals and serves as a summary statistic for the investors (e.g. creator posts a blueprint and the platform interprets its content to the potential investors).

Because we do not observe all the public information that the investors do, it is not possible to perfectly separate those three effects. However, we can still identify effects (ii) and (iii) (separately from (i)). The logic is as follows: if badges only serve as the means for decreasing search frictions for the badged projects, then the effect of badges on the investor behavior should not vary across different project characteristics. This should be so because Kickstarter does not make projects more or less visible based on their characteristics, other than whether they are badged or not (on the website, once you select badged projects, further filtering with respect to other characteristics is effortless). Consider the following regression equation,

$$outcome_{t,i} = \gamma_0 P^n(const, goal_{t,i}, length_{t,i}) + \gamma_1 E(q|goal_{t,i}, length_{t,i}, Badged_{t,i}, \psi_{t,i}) + \gamma_2 t + \gamma_3 Badged_{t,i} + \epsilon_{ti}$$

In the regression equation, outcome is a variable that measures some aspect of investors' behavior (e.g. outcome can be the number of investors who invest into a project), *i* denotes project and *t* time when it was posted. *const* stands for constant variable and  $P^n(const, goal, length)$  is a collection of constant, and polynomial features of goal and length up to (and including) degree *n*. *Badged* is a dummy variable taking value 1 for a badged project,  $\gamma$ 's are coefficients and  $\epsilon$  is error term independent of all the regressors. Finally,  $E(q|goal, length, Badged, \psi)$  is expected quality of a project, as perceived by investors, conditional on information that investors have, and  $\psi$  stands for some signals that investors observe but an econometrician does not. Per the discussion above, that Kickstarter does not make projects more or less visible based on their characteristics,  $\gamma_3$  entirely captures the effect (i). So, coefficients on any interactions of *Badged* with *goal* or *length*, would not include any search cost effects.

Even though we do not observe  $\psi_{t,i}$  which affects investors' beliefs and potentially outcome, we can still identify certain parameters of interest from the regression equation. In what follows, we explain what can be identified.

Note that we can make the following decomposition of expected quality,

#### $E(q|goal, length, Badged, \psi) = E(q|goal, length, Badged) + \chi$

where  $E(\chi|goal, length, Badged) = 0$  (this is a property of conditional expectations). Further, we can use polynomial approximation of E(q|goal, length, Badged) leading to,

## $E(q|goal, length, Badged) \approx \beta^{Badged} P^n(const, goal, length)$

where  $\beta^{Badged}$  is a coefficient vector of length H, where the first coefficient,  $\beta_0^{Badged}$ , corresponds to *const*. Finally, we can rewrite our regression equation as,

$$outcome_{t,i} \approx (\gamma_0 + \gamma_1 \beta_{1:H}^{Badged}) P^n(goal_{t,i}, length_{t,i}) + \gamma_2 t + \gamma_3 Badged_{t,i} + (\gamma_0 + \gamma_1 \beta_0^{Badged}) + (\gamma_1 \chi_{t,i} + \epsilon_{ti})$$

The error term,  $\gamma_1 \chi_{t,i} + \epsilon_{ti}$ , is conditionally mean zero. It follows that we can identify  $\gamma_2$ ,  $\gamma_0 + \gamma_1 \beta_{1:H}^{Badged}$ ,  $\gamma_0 + \gamma_1 \beta_0^{Badged=0}$  and  $\gamma_0 + \gamma_1 \beta_0^{Badged=1} + \gamma_3$ . Most importantly, we can identify  $\gamma_1(\beta_{1:H}^{Badged=1} - \beta_{1:H}^{Badged=0})$ . If any element of the latter vector is nonzero, then it would mean that badges affect investors' decisions via effects (ii) or (iii).<sup>18</sup>

Table 2 provides an implementation of the identification strategy outlined above. It presents two regression results. In the first, the outcome variable is the number of investors and in the second, the outcome variable is total pledged investment amount. In the first regression, coefficients on  $Badged \times Goal$  and  $Badged \times Goal^2$  are significant. In the second regression, coefficient on  $Badged \times Goal^2$  is significant. Per our discussion above, these suggest that the platform's badging decision affects investors' behavior via the effects (ii) or (iii). However, note that the coefficients on those interactions may be underestimating the effects of (ii) or (iii).

Even though the above regressions provide some evidence that the platform can affect investors' behavior through effects (ii) or (iii), this is not enough for the purposes of this paper. Since our main objective is to see how certain counterfactual changes in beliefs

<sup>&</sup>lt;sup>18</sup>Note that by increasing n we can make the approximation of expected quality in the regression equation arbitrarily good. In addition, it is straightforward to generalize the identification arguments for the case where outcome depends on higher moments of beliefs (e.g. variance).

would affect investors', creators' and platform's behavior, we need to structurally model each player's beliefs, behavior, and quantify the meaning of "changing beliefs".

## 6 Parameterization and Identification

We set  $F_{cr}$  and  $F_b$  to be Frechet distributions with location parameters set to 0 and shape parameters set to 1. The scale parameters will be estimated and are denoted,  $\beta_{cr}$  and  $\beta_b$ .

The distribution of quality conditional on (m, l) project arriving, F(q|m, l), is set to be truncated exponential on [0, 1] with the parameter  $\gamma(m, l)$ . We normalize  $\gamma(m, l) = 1$  for some  $(m, l) \in M \times L$ . Let such (m, l) be denoted  $(\underline{m}, \underline{l})$ .

We allow the parameters of Negative Binomial,  $\alpha$  and  $\beta$ , to depend on whether a project is badged or not. The investor arrival parameters for the badged projects are denoted  $\alpha_1$ and  $\beta_1$  and,  $\alpha_0$  and  $\beta_0$  for non-badged projects. Let  $\alpha = (\alpha_0, \alpha_1)$  and  $\beta = (\beta_0, \beta_1)$ .

Finally, we assume

$$\lambda(m, l, k', E(q|I)) = a_1 + a_2 k'^{a_3} + a_4 m + a_5 l + a_6 E(q|I)$$

Let  $\theta = \{\theta_1, \theta_2, \theta_3\}$  where  $\theta_1 = (q^{**}, \{\gamma(m, l)\}_{(m,l) \in M \times L \setminus (\underline{m}, \underline{l})}, \beta_b, \alpha, \beta),$  $\theta_2 = (a_1, a_2, a_3, a_4, a_5, a_6)$  and  $\theta_3 = (\{f(m, l)\}_{(m,l) \in M \times L}, \beta_{cr}).$  We need to identify  $\theta$  and  $\pi : [0, 1] \rightarrow [0, 1].$  In what follows, we argue that  $\theta$  is point identified and develop our identification strategy. Even though we cannot identify the function  $\pi : [0, 1] \rightarrow [0, 1],$  we discuss what information we are able to recover about this function.

# 6.1 Identification of ITS, Investors' Belief, Arrival, and Cost Parameters

The parameters in  $\theta_1$  are identified from the distribution of the number of investors conditional on the observable characteristics of the posted projects (goal amount and length) and badge assignment decision of the platform.

First, recall the distribution of investors as implied by the model is Negative Binomial

with the probability mass function,

$$g(k'|F_b(E(q|I))) =$$

$$\binom{k'+\beta_s-1}{k'} \left(\frac{\alpha_s}{\alpha_s+F_b(E(q|I))}\right)^{\beta} \left(\frac{F_b(E(q|I))}{\alpha_s+F_b(E(q|I))}\right)^{k'}$$

The mean of that distribution conditional on  $I_{-} \equiv \{m, l, 0, q^{**}\}$  is,

$$\frac{\beta_0}{\alpha_0} F_b(E(q|\underline{I}_-))$$

Let  $h(I_{-})$  be the mean from the data as the sample size approaches infinity. Then we must have,

$$h(\underline{I}_{-}) = \frac{\beta_0}{\alpha_0} F_b(E(q|\underline{I}_{-})) \tag{17}$$

Similarly we have,

$$h(I_{+}) = \frac{\beta_1}{\alpha_1} F_b(E(q|I_{+}))$$
(18)

We also have similar identities for the variances,

$$h'(I_{-}) = \frac{\beta_0(\alpha_0 + F_b(E(q|I_{-})))}{\alpha_0^2}$$
(19)

$$h'(\underline{I}_{+}) = \frac{\beta_1(\alpha_1 + F_b(E(q|\underline{I}_{+})))}{\alpha_1^2}$$
(20)

We can rewrite the identities, 17, 18, 19 and 20, as follows,

$$\beta_0 = \frac{h(I_-)^2}{h'(I_-) - h(I_-)} \tag{21}$$

$$\beta_1 = \frac{h(I_+)^2}{h'(I_+) - h(I_+)} \tag{22}$$

$$\alpha_0 = \frac{F_b(E(q|I_-))h(I_-)}{h'(I_-) - h(I_-)}$$
(23)

$$\alpha_1 = \frac{F_b(E(q|I_+))h(I_+)}{h'(I_+) - h(I_+)}$$
(24)

From 21 and 22 we have identified  $\beta$  as those expressions depend only on the data. If we knew the right hand sides of 23 and 24 we would also identify  $\alpha$ . However, right hand sides of 23 and 24 depend on  $q^{**}$  and  $\beta_b$ .

Consider some  $I' \equiv \{m', l', s, q^{**}\}$  with  $(m', l') \neq (\underline{m}, \underline{l})$ . We can write down similar identities as above for the mean and variance of the number of investors conditional on  $I'_{-}$  and the mean of the number of investors for  $I'_{+}$ . We get,

$$h(I'_{-}) = \frac{\beta_0}{\alpha_0} F_b(E(q|I'_{-}))$$
(25)

$$h(I'_{+}) = \frac{\beta_1}{\alpha_1} F_b(E(q|I'_{+}))$$
(26)

$$h'(I'_{-}) = \frac{\beta_0(\alpha_0 + F_b(E(q|I'_{-})))}{\alpha_0^2}$$
(27)

Using 21,22,23 and 24 into 25,26 and 27 and the fact that  $F_b(E(q|I)) = e^{-\beta_b/E(q|I)}$  we arrive at the following,

$$\beta_b = ln \left( \frac{h(I'_{-})}{h(I_{-})} \right) \frac{E(q|I_{-})E(q|I'_{-})}{E(q|I'_{-}) - E(q|I_{-})}$$
(28)

$$\left(ln\left(\frac{h(I'_{-})}{h(I_{-})}\right)\right)^{-1}\frac{h(I'_{+})}{h(I_{+})} = \frac{E(q|I_{-})E(q|I'_{-})}{E(q|I'_{-}) - E(q|I_{-})}\frac{E(q|I'_{+}) - E(q|I_{+})}{E(q|I_{+})E(q|I'_{+})}$$
(29)

$$\left(ln\left(\frac{h(I'_{-})}{h(I_{-})}\right)\right)^{-1}\frac{h(I'_{-})h'(I'_{-})}{(h(I'_{-})+h'(I_{-})-h(I_{-}))h(I_{-})^{2}} = \frac{E(q|I_{-})}{E(q|I'_{-})-E(q|I_{-})}$$
(30)

In 28, the right hand side depends only on  $q^{**}$  and  $\gamma(m', l')$ . The left hand sides of the equations 29 and 30 are functions of only data and the right hand sides depend only on  $q^{**}$ 

and  $\gamma(m', l')$ . If we verify that only a unique  $(q^{**}, \gamma(m', l'))$  can solve 29 and 30 then this will imply that  $(\alpha, \beta, \beta_b, q^{**}, \gamma(m', l'))$  is identified. We verify this numerically.

From Figure 4 one can see that the level curves of the right hand sides of the equations 29 and 30 intersect only once. Even though Figure 2 is constructed for  $q^{**} \in [0.3, 1]$  and  $\gamma(m', l') \in [0, 10]$ , we have verified that level curves intersect only once for other ranges of the parameters, as well.

From  $\theta_1$ , it remains to identify  $\{\gamma(m,l)\}_{(m,l)\in M\times L\setminus\{(m,l),(m',l')\}}$ . This can be done by considering the mean number of investors for each  $(m,l)\in M\times L\setminus\{(m,l),(m',l')\}$ . The only unknown parameter in the mean number of investors for a project with observable characteristics (m,l) is now  $\gamma(m,l)$ . In addition, it is easily verified that the mean is monotonic in  $\gamma(m,l)$ . Hence,  $\{\gamma(m,l)\}_{(m,l)\in M\times L\setminus\{(m,l),(m',l')\}}$  is identified.

## 6.2 Identification of the Parameters that Govern Intensive Margin of Investment Decision

Identification of  $\theta_2$  is straightforward. Variations in the goal, length, number of investors and E(q|I) identify  $\theta_2$ . The effect of beliefs on the intensive margin is captured by incorporating E(q|I) in the definition of  $\lambda(m, l, k', E(q|I))$ . Alternatively, we could have used dummy variables for all combinations of (m, l, s) instead of using E(q|I). However, we did not choose that route as the coefficients on those dummies would be fixed in our counterfactuals and we would not be able to capture the effect of changing beliefs on the intensive margin.

We allow the number of investors, k', to enter  $\lambda(m, l, k', E(q|I))$  non-linearly. The data suggest that the expected investment amount pledges is increasing and concave in k'. The expected investment amount pledges implied by the model is  $1/\lambda(m, l, k', E(q|I))$  and to make sure that it allows for the pattern observed in the data, we must allow k' to enter  $\lambda(m, l, k', E(q|I))$  non-linearly.

## 6.3 Identification of Creators' Arrival and Cost Parameters

Creator's cost parameter,  $\beta_{cr}$ , is identified from the variation in the frequencies of the posted projects across badged and non-badged projects. We have already identified the probabilities of getting funded from the perspective of a creator - those probabilities depend only on  $\theta_1$ and  $\theta_2$ . Those probabilities pin down creator's cost thresholds for badged and non-badged projects. Given the thresholds, the difference in the frequencies of projects across badged and not badged projects identifies creator's cost parameter.

After identifying  $\beta_{cr}$ , the arrival probabilities of (m, l) projects, f(m, l), are identified by the variation in the frequencies of posted projects with different characteristics.

Formally, the probability that a creator with (m, l) project would post it, conditional on the project quality being above  $q^{**}$ , is  $f(m, l)F_{cr}(Z(I_+))$  and conditional on his project quality being less than that threshold, it is  $f(m, l)F_{cr}(Z(I_-))$ . Recall that  $Z(I_+)$  and  $Z(I_-)$ are probabilities of getting funded. Then the probability of observing a posted project with the goal and length (m, l) that was badged by the platform is  $f(m, l)F_{cr}(Z(I_+))(1 - F(q^{**}))$ and the joint probability of observing a posted project with the goal and length (m, l) that was not badged by the platform is  $f(m, l)F_{ccr}(Z(I_-))F(q^{**})$ . From the data we can identify those two probabilities. We also know that  $Z(I_+)$ ,  $Z(I_-)$  and  $F(q^{**})$  depend only on the parameters that we already identified,  $\theta_1$  and  $\theta_2$ . This means that we can identify  $\beta_{cr}$  from the ratio,  $\frac{(1-F(q^{**}))F_{cr}(Z(I_-))}{F(q^{**})}$ . Consequently, f(m, l) is identified from  $f(m, l)F_{cr}(Z(I_-))F(q^{**})$ .

## 6.4 Identification of the Public Monitoring Technology

So far, our identification strategy did not use the platform's optimality conditions, that is we have not used any information from the solution of the problem defined by 10 and 11. This means that any result that would depend only on the knowledge of  $\theta_1$ ,  $\theta_2$  and  $\theta_3$  would be insensitive to how one models the platform's incentives. This goes back to our earlier claim that some results in this paper would not change if we assumed any other public monitoring technology or off-equilibrium punishment for the platform.

The public monitoring technology function,  $\pi(q^*)$ , is the only object that requires us to solve the platform's problem. Even though  $\pi(q^*)$  cannot be identified, we are able to identify certain bounds on the function. Those bounds have an economic content that will be discussed later in the text.

## 7 Estimation

The estimation procedure parallels our identification strategy and is comprised of four steps:

- 1. Estimate  $\theta_1$ , calculate and save E(q|I);
- 2. Estimate  $\theta_2$  (use E(q|I) estimated from the previous step);
- 3. Estimate  $\theta_3$  using the parameters estimated in steps 1 and 2;
- 4. Solve the platform's problem using parameters estimated in the prior steps and recover needed information about  $\pi(q^*)$ .

The way we allow prior beliefs about project's quality to depend on (m, l), implies that finer partition of  $M \times L$  space would require us to estimate more parameters. To avoid the incidental parameter problem, we partition M in two subsets - projects with goals in (0, 25, 000) and projects with goals in [25, 000, 50, 000]. The reason for choosing this partition is that it roughly divides the sample in equal parts and at 25,000 there is a peak in the distribution of goal amount (see Figure 5). We also partition L in two subsets - projects with length in (0, 30] days and projects with length in (30, 64] days. About 50 percent of the projects choose 30 days length. The other peaks in the distribution of project length occur above 30 days (see Figure 6). In what follows, we denote a project from the lower part of a partition as *lo* and from the upper part as *hi*. For example, a project with  $m \in (0, 25, 000)$ and  $l \in (30, 64]$  is denoted as (lo, hi) project. We choose to normalize  $\gamma(lo, lo) = 1$ .

Wealso need to choose a unit of time because for estimating  $\theta_3$  we need to calculate frequencies with which projects with different characteristics are being posted and need to assume how often the platform makes decisions when solving its dynamic problem. We choose one second as a unit of time because there are several projects in the data that were posted one second apart.

In what follows, we will discuss some details of the estimation procedure outlined above. The parameters,  $\theta$ , are estimated using the three stage conditional maximum likelihood estimator. In the first stage, we calculate the probability of observing k' investors conditional on observing a project with certain characteristics (including, whether it is badged or not) posted on the platform (note that conditional on project not being posted, probability of observing k' = 0 is always 1). Let the natural logarithm of that probability be denote  $L_{1i}(\theta_1) \equiv L_1(k'_i, s_i, m_i, l_i, \theta_1)$  where *i* indexes observation. We need to solve,

$$max_{\theta_1} \sum_{i=1}^n L_{1i}(\theta_1)$$

The solution gives us the estimate of  $\theta_1$  denoted,  $\hat{\theta}_1$ .

In the second stage, we construct log-likelihood using the distribution of investment amount pledged to a project conditional on observing a posted project with a certain goal, length, number of investors and whether it is badged or not. This likelihood depends on  $\hat{\theta}_1$ via E(q|I) that enters the parameter of the distribution of pledges,  $\lambda(m, l, k', E(q|I))$ . Let this log-likelihood for observation *i* be denoted  $L_{2i}(\hat{\theta}_1, \theta_2)$ . We need to solve,

$$max_{\theta_2} \sum_{i=1}^n L_{2i}(\hat{\theta}_1, \theta_2)$$

The solution gives us the estimate of  $\theta_2$  denoted,  $\hat{\theta}_2$ .

In the third stage, we construct log-likelihood using the probability of observing a posted project with the goal, length and signal (m, l, s). Let this log-likelihood for observation *i* be denoted  $L_{3i}(\hat{\theta}_1, \hat{\theta}_2, \theta_3)$ . We need to solve,

$$max_{\theta_3} \sum_{i=1}^n L_{3i}(\hat{\theta}_1, \hat{\theta}_2, \theta_3)$$

The solution gives us the estimate of  $\theta_3$  denoted,  $\hat{\theta}_3$ .

Finally, using  $\hat{\theta}$  and setting the annual discount rate to 2 percent, we solve the platform's problem defined by 10 and 11. For each  $\pi(\hat{q}^{**}) \in [0, 1]$ , we find  $V(\hat{q}^{**}, 1)$  using value function iteration. Then, we check whether 11 is true. We know that 11 becomes more relaxed as  $\pi(\hat{q}^{**})$  increases. Intuitively, better public monitoring induces platform to abide to its announcement as otherwise, it can lose its future value easily. We find the threshold,  $\bar{\pi}(\hat{q}^{**})$ , such that whenever the probability with which the public verifies project's quality is below that threshold, 11 is violated - meaning that the platform does not have an incentive to

follow its announced ITS and hence,  $\hat{q}^{**}$  could not have been an equilibrium ITS. So, any  $\pi(\hat{q}^{**})$  above that threshold is rationalized by the model and no  $\pi(\hat{q}^{**})$  below that threshold is rationalized. We do the same exercise for the counterfactual ITSs that are of interest and discuss the economic content of the results.

In order to find the global maxima of the likelihoods, we use Mesh Adaptive Direct Search Algorithm (MADS) from Audet & Dennis, 2006 along with the Simplex Search Method from Lagarias et al., 1998. We use those methods for various initial points and then choose the parameters that achieve the highest objective value.

## 8 Results

### 8.1 Estimates of Model Parameters

The estimates of  $\theta_1, \theta_2$  and  $\theta_3$  are presented in Tables 3,4 and 5, respectively. Standard errors are in parenthesis and are calculated using the estimator that is a generalization of Murphy & Topel 1985 two-stage estimator and is derived in the Appendix. To compute reliable estimates of standard errors, we set  $\beta_{cr} = 0$  as the estimated  $\beta_{cr}$  is 1.431e - 15, that is close to zero. Such a low value for  $\beta_{cr}$  means that the cost of posting a project is virtually zero i.e. creator's cost distribution is concentrated around zero. This is in line with what one would expect because once a creator has developed his idea to some extent, posting it on the Kickstarter does not require much effort - he just needs to register, upload few photos, describe his project and set goal and length of the project. Moreover, there is no fee for posting a project.

The estimate of investors' cost parameter,  $\beta_b$ , is 1.624. This suggests that investors are responsive to their beliefs about project's quality. The estimates of  $\gamma(m, l)$  imply that the quality distribution of (hi, hi) projects first order stochastically dominates (FOSD) the quality distribution of (lo, hi) projects which FOSD the quality distribution of (hi, lo) projects which FOSD the quality distribution of (lo, lo) projects. The ranking of quality distribution means that high goal projects are of better quality (in terms of FOSD) than low goal projects, and high length projects are of better quality than low length projects. This ranking, implied by the model, is consistent with the ranking, implied by the data, of the share of badged projects across projects with different characteristics. In the data, 12.6 percent of (hi, hi) projects are badged, and this number is 9.8 for (lo, hi) projects, 8.3 for (hi, lo)projects and 7.3 for (lo, lo) projects.

In Table 6, we calculate first two moments of the distribution of the number of investors from the data and compare them to the same moments as implied by the model. In the data, mean and variance of the number of investors are always higher for badged projects compared to the non-badged projects. This same pattern is also replicated by the model. To further elaborate on the model fit, in Figure 7 we visually show how the model implied distribution of the number of investors fits the distribution in the data. For the non-badged projects, the model does a good job in matching the shape of the distribution except for consistently overestimating the probability of observing zero investors. For the badged projects, we see spikes in the data. Note that the number of badged projects is relatively small in the data. It varies from the minimum 78 for the (hi, lo) projects to the maximum 159 for the (lo, hi)projects. The abundance of the spikes of the same height in the distributions for the badged projects is due to a given number of investors being observed at most 3 times (usually only once).

The estimated values for  $a_2, a_4, a_5$  and  $a_6$  are negative meaning that expected pledged amount is increasing in the number of investors, expected quality (validating assumption 3), goal and length. However, note that the parameters on expected quality, goal and length are not statistically different from zero. Table 7 compares mean pledges from the data to the mean pledges as implied by the model for each  $(m, l) \in \{lo, hi\} \times \{lo, hi\}$  project. Figure 8 plots mean pledges against the number of investors, for each  $(m, l) \in \{lo, hi\} \times \{lo, hi\} \times \{lo, hi\}$ project. One can see that the fitted curves are convex up to roughly 50 investors and then concave.

Finally, the estimates of f(m, l) (investor arrival rates) are very close to the probability of observing a posted project (see Table 8). This is not surprising given that estimated value of  $\beta_{cr}$  is close to zero implying that creator's decision to post a project is insensitive to his private information. Hence, whenever a creator arrives, he posts a project with probability close to one leading to the arrival rate being close to the probability of observing a posted project.

## 8.2 Commitment vs. Flexibility

The main objective of this paper is to quantify the welfare effects of granting the platform commitment power to information disclosure.

To see how commitment to information disclosure can arise, think about a regulator who decides to form a committee that closely monitors the process through which the platform evaluates the projects and assigns badges on the grounds of information it obtains. Given the ITS announced by the platform, the committee would make sure that the platform follows the announcement. The platform's incentive to misrepresent information, would no longer be a threat to the platform's reputation. Hence, any ITS announced by the platform would be credible. In terms of the formal model, platform having the commitment power is equivalent to solving the relaxed version of the problem defined by 10 and 11 i.e. the constraint 11 is dropped.

Comparing commitment outcome involving at most two signals to no commitment outcome (flexibility) is appealing at least for four reasons. First, we have a clear understanding of what incentives are curbed under commitment. Second, we have an idea of how commitment can be implemented through regulation. Third, we do not require the platform to design complicated information transmission rules in order to implement commitment outcome involving two signal realizations.<sup>19</sup> Lastly, this exercise empirically addresses the question of whether the outcomes under commitment, in the sense of Bayesian Persuasion (see Kamenica & Gentzkow 2011), can be achieved in a dynamic cheap talk setting in which exogenous commitment is replaced by the platform's long-run incentives (reputation concerns).

<sup>&</sup>lt;sup>19</sup>Unlike here, if we were quantifying welfare effects of asymmetric information, we would need to see what would happen if we provided the investors with complete information about projects. While this is a viable counterfactual exercise, in practice, providing complete information may be too time consuming in terms of communicating it to the investors, requiring us to consider modeling such details.

#### 8.2.1 Testing for Commitment

Before comparing commitment to flexibility, we investigate which one is more likely to be the factual world. Given that information intermediation by Kickstarter is not regulated, we should expect that the factual world is a flexibility world. To check for this claim, we construct a statistical test to check whether the platform's incentives to misrepresent information are binding it to achieve higher revenues.

Recall that if the factual is commitment then the platform solves,

$$Max_{q^* \in [0,1]} U(q^*)$$

If the argmax,  $q^{**}$ , is interior (which should be the case according to the data, as we observe both badged and unbadged projects) then the necessary condition for an optimum is,

$$\frac{\partial U(q^{**})}{\partial q^*} = 0$$

If the factual is no commitment, then 11 may bind at an optimum and it may be the case that,

$$\frac{\partial U(q^{**})}{\partial q^*} \neq 0$$

The test is as follows:

$$H0: \frac{\partial \hat{U}(\hat{q}^{**})}{\partial q^*} = 0$$
$$H1: \frac{\partial \hat{U}(\hat{q}^{**})}{\partial q^*} \neq 0$$

Under the alternative hypothesis, the test rejects that the factual is commitment.

It is worthwhile to note that the test does not use any particular information about 11, that is, we just need to know that there are some incentive constraints under no commitment - exactly what those constraints are is irrelevant for this test. In addition, all the parameters, including  $\hat{q}^{**}$ , are estimated without any reference to either 10 or 11. These imply that the result of this test would be insensitive to assumptions on public monitoring technology or off-equilibrium path punishments.

To conduct the test, we need to know the asymptotic distribution of  $\frac{\partial \hat{U}(\hat{q}^{**})}{\partial q^*}$ . Since  $\frac{\partial \hat{U}(\hat{q}^{**})}{\partial q^*}$ 

depends only on  $\hat{\theta}$  and we already derived the asymptotic distribution of  $n^{1/2}(\hat{\theta} - \theta)$ , which is normal with mean 0 and variance-covariance matrix  $\Sigma$  (see the Appendix), applying the delta-method we have,

$$n^{1/2} \left( \frac{\partial \hat{U}(\hat{q}^{**})}{\partial q^*} - \frac{\partial U(q^{**})}{\partial q^*} \right) \xrightarrow{D} \mathcal{N} \left( 0, \left( \frac{\partial^2 U(q^{**})}{\partial q^* \partial \theta} \right)' \Sigma \frac{\partial^2 U(q^{**})}{\partial q^* \partial \theta} \right)$$

Using the above distribution, we conduct a Z-test. The resulting p value is 0.0272, meaning that we can reject the commitment assumption at 2.72 percent significance level.

#### 8.2.2 Welfare effects of Commitment

So far, we have argued that we have reasons to think that the platform does not have commitment power, and we have an idea of how to grant it commitment power through regulation. We now present the welfare effects of commitment.

Table 9 provides percentage change in the welfare of the platform (which is its present value of revenues), investors and creators from granting the platform commitment power. It is noteworthy that everyone benefits from commitment, even though this is not clear before estimating the model parameters (except for the platform). If the platform had commitment power, platform's revenues would increase by 7.4 percent, investors' welfare would increase by 0.5 percent, and creators' - by 4 percent. This result implies that a regulation that pushes the platform towards commitment should be well-received by everyone.

#### 8.2.3 Further Regulation

In practice, in addition to making sure that an intermediary abides to a disclosure rule, a regulation of disclosure rule involves regulator dictating such a rule. For example, Securities and Exchange Commission regulates disclosure requirements (rule) on the equity-based crowdfunding platforms by requiring a platform to make sure that certain information is transmitted from entrepreneurs to the investors. In this section, we estimate the additional value of such a regulation on the top of commitment power. In this model, such a regulation would mean that a regulator is choosing an ITS,  $q^*$ . What are the potential gains of regulating  $q^*$  after the platform's commitment problem is resolved?

Westart by finding the best ITS for the investors and the best ITS for the creators. For example, if a regulator is maximizing only investors' welfare, it would be willing to set investor-best ITS on the top of granting the platform commitment power.

Tables 10 and 11 provide welfare changes due to going from flexibility to commitment power, in addition to regulator setting investor-best ITS (table 10) and creator-best ITS (table 11). The platform's revenue gain is 6.9 percent under the creator-best ITS and 1.6 percent under the investor-best ITS. This means that under any regulation the platform is better-off compared to the factual. The investor is also better-off under any regulation compared to the factual with the 0.7 percent improvement in investors' welfare under the investor-best ITS. Creators' welfare is reduced by 5.5 percent under the investor-best ITS.

It is noteworthy that compared to the platform-best ITS, the investor-best ITS increases investors' welfare further by only 0.2 percent and creator-best ITS increases creators' welfare further by only 0.5 percent. These numbers suggest that if one granted the platform commitment power to information disclosure, more stringent regulation would not be necessary, as investors' and creators' welfare would already be near their global optima.

Figure 9 depicts investors', creators' and platform's welfare as functions of  $q^*$ . Platform's and creators' welfare functions have similar shapes. For the creators, this shape is driven by the probability that a project gets funded. This is so because creators' project posting costs are concentrated near zero and the shape of the creators' welfare function is driven only by the benefits which come about in the form of the probability that a project gets funded. The shape of the platform's revenue function is also driven by the probability that a project gets funded, in addition to the intensive margin of investment.

The shape of the investors' welfare function is driven by how well an ITS can partition quality space in order to maximize expectation of  $q - c_b$ , conditional on the event that a project was posted; and the probability that a project is posted on the platform. The latter is the channel through which investors' welfare depends indirectly on creators' welfare. As one increases the probability with which a project gets successfully funded, creators expect higher benefits from using the platform and this encourages more creators to post projects. Consequently, everything else equal, more projects posted translates into higher investors' welfare. However, this effect turns out to be approximately non-existent since  $\beta_{cr}$  is close to zero.

### 8.3 Public Monitoring

In this subsection, we discuss the role of public monitoring for curbing the platform's incentives to misrepresent information.

To start with, we ask whether public monitoring can substitute for commitment. This same question was asked by Best & Quigley 2017, who posed it in a repeated cheap-talk model with public monitoring in which a long-run sender tries to persuade short-run receivers to take certain actions, and the state of the world is i.i.d. over time. They ask whether the sender's long-run incentives can substitute for full commitment a la Kamenica & Gentzkow 2011, in terms of sender's payoffs. They provide conditions on optimal disclosure rules under which this would be true. Even though the question we are asking in this section is the same, we do this under the restricted strategy space of the sender, special case of monitoring, and quantitatively.<sup>20</sup>

To see whether public monitoring could substitute for commitment, we set  $\pi(\hat{q}_{comm}^{**}) = 1$ , where  $\hat{q}_{comm}^{**}$  denotes the estimate of platform-optimal ITS under commitment, and see if 11 holds. It is easily verified that this is so. Hence, under extremely good public monitoring, the platform has reputation concerns strong enough to let it achieve commitment outcome. We can go further and ask what is the weakest public monitoring technology that could still substitute for commitment?

To answer the question, we can recover a threshold,  $\bar{\pi}(\hat{q}_{comm}^{**})$ , such that public monitoring substitutes for commitment for all  $\pi(\hat{q}_{comm}^{**}) \geq \bar{\pi}(\hat{q}_{comm}^{**})$  and does not substitute for commitment for all  $\pi(\hat{q}_{comm}^{**}) < \bar{\pi}(\hat{q}_{comm}^{**})$ . We recover this threshold to be 2.53e - 7. Since this number is the probability with which the public verifies project's quality in a given second independently over time and across projects, we can calculate the average time that the public would need to verify the quality of a project at this threshold. It turns out to be 1.5 months.

<sup>&</sup>lt;sup>20</sup>In our model, Best & Quigley 2017 results imply that there exist combinations of discount factor and public monitoring technology for which public monitoring can substitute for commitment. This is mainly due to restricting the platform to use threshold disclosure rules.

Since the observed ITS is not the same as  $\hat{q}_{comm}^{**}$ , we know that under the true  $\pi(\hat{q}_{comm}^{**})$  it would not be credible for the platform to announce  $\hat{q}_{comm}^{**}$  implying that under commitment, on average, more than 1.5 months would be needed for the public to verify quality. Hence, if the public monitoring was such that it required, on average, less than 1.5 months for a public to verify project's quality - the reputation concerns would substitute for commitment.

Wealso recover the threshold under the factual,  $\bar{\pi}(q^{**})$ , which is 3.1e - 7, meaning that currently, on average, less than 1.2 months is needed for the public to verify quality. Taken together, the thresholds under commitment and factual imply that there is a better public monitoring (in the sense of higher true  $\pi$ ) under factual ITS compared to what would have been under the commitment-ITS,  $\hat{q}_{comm}^{**}$ . To improve public monitoring under the commitment ITS, in practice, Kickstarter could create a special web-page/forum on which investors would share their experience with the projects. This would likely increase the probability that a project's quality is verified by the public after people invest in it.

Rationalizing the result, that in the factual world the platform is not achieving its commitment payoffs, depends on how one models the platform's long-run incentives. Our model suggests that for whatever reasons, the public would be more restricted or reluctant to conduct monitoring on its own under the commitment ITS compared to the factual ITS. Even though we do not take a stand on a specific story behind this, one scenario could be as follows: because  $\hat{q}_{comm}^{**} > \hat{q}^{**}$ , that is the ITS under the commitment sets higher quality standard for a project to get badged, Kickstarter's competitors' incentives to verify badged projects' qualities would be weakened, as they would expect that those projects are usually of high quality - decreasing benefit from negative campaigning for the competitors.

## 9 Conclusion

This paper elaborates a theory and an empirical strategy to study information intermediation, with an application to crowdfunding. We identify incentives of an intermediary that might be detrimental to this role, and propose mechanisms that could mitigate such incentives.

Using the data from Kickstarter, we estimate a repeated cheap talk model and develop

a statistical test to confirm that incentives to misrepresent information are present and that they are constraining the platform in achieving better outcomes for itself, entrepreneurs and investors. Complete annihilation of such incentives can be achieved via granting the platform commitment power to information disclosure. Regulation is one way to grant this power. Another way turns out to be public monitoring.

Public monitoring creates long-run reputation concerns for the platform and disciplines platform's incentives to misrepresent information. We show how strengthening public monitoring can substitute for commitment.

The paper contributes to the existing literature by taking a step towards the identification and estimation of dynamic cheap talk and information design models; posing the question of whether information intermediation is possible in the context of crowdfunding; exposing how commitment power, a la Kamenica & Gentzkow 2011, can come about in practice through regulation; empirically examining whether public monitoring could substitute for exogenous commitment. The paper introduces two questions in the empirical industrial organization literature - What is the value of commitment to information disclosure? How can one extract that value? - and shows that it is feasible to empirically answer those questions, and provides a framework for doing so.

The summary message of the paper to a policy maker is as follows. Granting the platform commitment power would be Pareto improving. A regulator could accomplish this by verifying that the platform follows a promised information disclosure rule. If such a regulation is not feasible, then the platform could try to improve public monitoring and achieve the commitment outcome. A traditional meaning of regulating disclosure requirements on the financial markets is that a regulator chooses information that has to be transmitted from entrepreneurs (borrowers) to investors (lenders). As long as the platform is granted commitment power to information disclosure, regulation of disclosure requirements in the traditional sense would not be of much additional value.

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## Appendix

## Distribution of the Number of Investors

We have the following sequence of equalities,

$$g(k'|F_b(E(q|I))) =$$

$$\sum_{k=k'}^{\infty} \int_0^{\infty} \frac{e^{-n}n^k}{k!} \frac{\alpha^{\beta}}{\Gamma(\beta)} n^{\beta-1} e^{-\alpha n} dn \binom{k}{k'} F_b(E(q|I))^{k'} (1 - F_b(E(q|I)))^{k-k'} =$$

$$\int_0^{\infty} \left[ \sum_{k=k'}^{\infty} \frac{e^{-n}n^k}{k!} \binom{k}{k'} F_b(E(q|I))^{k'} (1 - F_b(E(q|I)))^{k-k'} \right] \frac{\alpha^{\beta}}{\Gamma(\beta)} n^{\beta-1} e^{-\alpha n} dn =$$

$$\int_0^{\infty} \frac{e^{-nF_b(E(q|I))} (nF_b(E(q|I)))^{k'}}{k'!} \frac{\alpha^{\beta}}{\Gamma(\beta)} n^{\beta-1} e^{-\alpha n} dn =$$

$$\frac{F_b(E(q|I))^{k'} \alpha^{\beta}}{k'! \Gamma(\beta)} \int_0^{\infty} n^{k'+\beta-1} e^{-(\alpha+F_b(E(q|I)))n} dn =$$

$$\frac{\Gamma(k'+\beta)}{\Gamma(k'+1)\Gamma(\beta)} \frac{F_b(E(q|I))^{k'} \alpha^{\beta}}{(\alpha+F_b(E(q|I)))^{k'+\beta}} =$$

$$\binom{k'+\beta-1}{k'} \left(\frac{\alpha}{\alpha+F_b(E(q|I))}\right)^{\beta} \left(\frac{F_b(E(q|I))}{\alpha+F_b(E(q|I))}\right)^{k'}$$

Here  $\Gamma(\cdot)$  is the gamma function. For the third equality see Myerson 1998. In the fifth equality we integrate out the density of Gamma distribution. The final expression is the probability mass function of the Negative Binomial distribution.

## **Proof of Proposition 1**

Proof. Under the assumptions 1 and 2,  $F_{cr}(Z(I))$ , F(q|m,l),  $U_1(m,l,q^*)$  and  $U(q^*)$  are continuous in  $q^*$ . However,  $U_0(m,l,q^*)$  is discontinuous at  $q^* = 0$ . This is due to  $E(q|I_-)$ jumping to  $\frac{\int_0^1 f(m,l|q)f(q)qdq}{\int_0^1 f(m,l|q)f(q)dq}$  at  $q^* = 0$ . For this reason, we show continuity of  $V(q^*,d)$  only on  $[\epsilon, 1]$  for any  $1 > \epsilon > 0$ . The arguments for why the unique  $V(q^*,d)$  satisfying 15 exists and is continuous in  $q^*$  are then standard (see, Stokey & Lucas 1989). Here we sketch the arguments. First, we define the operator T as follows,

$$T(V'(q^*, d)) = \sum_{(m,l)\in M\times L} f(m,l) \left[ (1 - F(q^*|m,l))F_{cr}(Z(I_+, q^*))W'_1(m,l,q^*,d) + F(q^*|m,l)F_{cr}(Z(I_-, q^*))W'_0(m,l,q^*,d) \right] + \left[ 1 - \sum_{(m,l)\in M\times L} f(m,l) + \sum_{(m,l)\in M\times L} f(m,l) \left[ (1 - F(q^*|m,l))(1 - F_{cr}(Z(I_+, q^*))) + F(q^*|m,l)(1 - F_{cr}(Z(I_-, q^*))) \right] \right] W'(q^*,d)$$

$$(16)$$

In 16,  $W'_1, W'_0$  and W' depend on  $V'(q^*, d)$  and are given by the expressions 12, 13 and 14. We can easily verify that T satisfies Blackwell's sufficient conditions for contraction and maps bounded and continuous functions in  $q^*$  to bounded and continuous functions in  $q^*$ . This proves that unique  $V(q^*, d)$  satisfying 15 exists and is continuous in  $q^*$ .

Further, we show that  $V(q^*, d)$  is decreasing in d. Again, replicating the arguments from the Stokey & Lucas 1989, we need to show that if we have  $V'(q^*, d)$  decreasing in d then  $T(V'(q^*, d))$  is also decreasing in d. Inspecting 12, 13 and 14 we can easily verify that this is indeed the case.

To show that  $V(q^*, d)$  is convex in d we need to verify that if  $V'(q^*, d)$  convex in d then  $T(V'(q^*, d))$  is also convex. Take a convex  $V'(q^*, d)$ . If we verify that  $W'_1$ ,  $W'_0$  and W' are all convex in d then this will imply the result. Let's first investigate  $W'_1$ . We need to show that  $W'_1(m, l, q^*, d) - W'_1(m, l, q^*, d+1) \ge W'_1(m, l, q^*, d') - W'_1(m, l, q^*, d'+1)$  for all  $(q, m, l) \in [0, 1] \times M \times L$  and d' > d. Evaluating the inequality, this is equivalent to showing that  $(1 - \pi(q^*))^d (V'(q^*, d) - (1 - \pi(q^*))V'(q^*, d+1) - \pi(q^*)V)$  is decreasing in d which is further equivalent to showing that  $V'(q^*, d) - V'(q^*, d+1) + \pi(q^*)V'(q^*, d+1)$  is decreasing in d. By assumption  $V'(q^*, d)$  is convex and decreasing in d, implying that the last expression is decreasing in d.

The same arguments apply to show that W' is convex. As for the  $W'_0$ , it is the maximum of convex functions and hence is also convex.

#### **Proof of Proposition 2**

Proof. Lets first make  $U_0(m, l, q^*)$  continuous at  $q^* = 0$  by setting  $E(q|I_-) = 0$  whenever  $q^* = 0$ . Note that under such a modification none of the quantities in 11 are affected for  $q^* \neq 0$ . This claim is obvious for  $U_1(m, l, q^*)$ ,  $U(q^*)$  and  $U_0(m, l, q^*)$ . As for  $V(q^*, d)$ , note that  $q^*$  is a fixed parameter of the dynamic problem so changing something for certain values of  $q^*$  does not affect  $V(q^*, d)$  for other values of  $q^*$ .

Under this modification, the left and right hand sides of 11 are continuous in  $q^*$  for  $q^* \in [0, 1]$ . It follows that the set of  $q^*$  that satisfy the inequality in 11 is a compact set. Call this set A.

Now A is not an actual feasible set that we need. We have to discard the assumption that  $E(q|I_-) = 0$  at  $q^* = 0$ . The only thing that can potentially change, from discarding this assumption, is  $q^* = 0$  to be added to the set A. If  $0 \notin A$  then  $0 \cup A$  would be compact because we know A is compact and also one point set is compact. If  $0 \in A$  then  $0 \cup A = A$ that is compact. Hence, the actual constrained set must be compact. Then, by the Bolzano-Weierstrass theorem there exists  $q^{**}$  that solves the problem defined by 10 and 11.

#### Theoretical Foundation for the Worst Punishment

In this part: 1. We modify the game; 2. argue that the modified game is empirically relevant and; 3. discuss how, under this modified game, the platform would choose to announce ITS only at the beginning of period 0 and would choose the worst punishment if it is ever detected to have deviated from the announced ITS.

Suppose that the platform, at the beginning of each period, can announce a plan of continuation play. In this modification of the game, the public history is amended with the platforms' decision whether or not to announce the plan in each period and the announced plan. A plan announced at the beginning of t prescribes the platform's, creators' and investors' behavioral strategies for each realization of public history from t onward. This modification is closely related to Safronov & Strulovici 2014 and, can be interpreted as the platform having the renegotiation power.

The platform and only it having the ability to announce a plan of continuation play at each date is justified as follows. First, even if in practice we do not observe the platform announcing the entire continuation play, it could have done so if this would be beneficial for it. Hence, the platform not announcing such plans should mean that it cannot benefit by doing so and hence it cannot be in the equilibrium that is worse for it than having explicitly announced a plan. Second, since creators and investors are short lived on the platform and there is a large population of them, they cannot coordinate to compete with the platform by rejecting the platform's plans and suggesting their own.

In this modified game, the platform's behavioral strategy in each period in addition to the mixing over signals includes mixing over the continuation plans. We restrict the plan announcement decisions, plans and ITSs to depend only on the quality of the last project that was verified by the public and last announced plan.

Note that the value to the platform (expected discounted sum of revenues) at the beginning of period 0, must be maximized across all the equilibria in this modified game because such a plan would be chosen by the platform at the beginning of period 0.

First, since the platform is maximizing its value at the beginning of period 0 by announcing a plan, it is clear that it should announce the worst equilibrium punishment for itself if it takes off the equilibrium actions.

Second, we argue that we can without loss of generality focus on equilibria in which the platform makes the plan announcement only at the beginning of period 0 and any further announcement is punished by the permanent babbling equilibrium. To see this, suppose the platform announces a plan at date 0, other plan at date t after some history and maybe yet another plan after some history at t' > t. Since those plans do not depend on previous projects' qualities observed by the platform (note that in this modified game we are assuming that the plan announcement decisions, plans and ITSs can depend only on the quality of the last project that was verified by the public and last announced plan), they cannot signal platform's private information to the entrepreneurs or investors. Consider plan announced at t. It prescribes certain ITS from t onward. We can prescribe exactly same ITS after that history at t according to the plan in period 0.

So, we end up with the model in the main text i.e. ITS is announced only at the

beginning of period 0 and any deviation by the platform is punished by the permanent babbling equilibrium.

## Derivation of the Variance-Covariance Matrix of $\theta$

Here we sketch the derivation of the asymptotic distribution of  $\hat{\theta}$ . The three stage maximum likelihood estimator satisfies,

$$\sum_{i=1}^{n} \frac{\partial L_{1i}(\hat{\theta}_1)}{\partial \theta_1} = 0 \tag{31}$$

$$\sum_{i=1}^{n} \frac{\partial L_{2i}(\hat{\theta}_1, \hat{\theta}_2)}{\partial \theta_2} = 0 \tag{32}$$

$$\sum_{i=1}^{n} \frac{\partial L_{3i}(\hat{\theta}_1, \hat{\theta}_2, \hat{\theta}_3)}{\partial \theta_3} = 0$$
(33)

Under standard regularity conditions,  $\hat{\theta}$  is consistent (see Murohy & Topel 1985). Using mean-value theorem we can expand 31, 32 and 33 about  $\theta$ , yielding,

$$-\frac{1}{n^{1/2}}\sum_{i=1}^{n}\frac{\partial L_{1i}(\theta_1)}{\partial \theta_1} = \frac{1}{n}\sum_{i=1}^{n}\frac{\partial^2 L_{1i}(\bar{\theta}_1)}{\partial \theta_1 \partial \theta_1'}n^{1/2}(\hat{\theta}_1 - \theta_1)$$
(34)

$$-\frac{1}{n^{1/2}}\sum_{i=1}^{n}\frac{\partial L_{2i}(\theta_{1},\theta_{2})}{\partial\theta_{2}} = \frac{1}{n}\sum_{i=1}^{n}\frac{\partial^{2}L_{2i}(\bar{\theta}_{1},\bar{\theta}_{2})}{\partial\theta_{2}\partial\theta_{1}'}n^{1/2}(\hat{\theta}_{1}-\theta_{1}) + \frac{1}{n}\sum_{i=1}^{n}\frac{\partial^{2}L_{2i}(\bar{\theta}_{1},\bar{\theta}_{2})}{\partial\theta_{2}\partial\theta_{2}'}n^{1/2}(\hat{\theta}_{2}-\theta_{2})$$

$$-\frac{1}{n^{1/2}}\sum_{i=1}^{n}\frac{\partial L_{3i}(\theta_{1},\theta_{2},\theta_{3})}{\partial\theta_{3}} = \frac{1}{n}\sum_{i=1}^{n}\frac{\partial^{2}L_{3i}(\bar{\theta}_{1},\bar{\theta}_{2},\bar{\theta}_{3})}{\partial\theta_{3}\partial\theta_{1}'}n^{1/2}(\hat{\theta}_{1}-\theta_{1}) + \frac{1}{n}\sum_{i=1}^{n}\frac{\partial^{2}L_{3i}(\bar{\theta}_{1},\bar{\theta}_{2},\bar{\theta}_{3})}{\partial\theta_{3}\partial\theta_{3}'}n^{1/2}(\hat{\theta}_{2}-\theta_{2}) + \frac{1}{n}\sum_{i=1}^{n}\frac{\partial^{2}L_{3i}(\bar{\theta}_{1},\bar{\theta}_{2},\bar{\theta}_{3})}{\partial\theta_{3}\partial\theta_{3}'}n^{1/2}(\hat{\theta}_{3}-\theta_{3})$$
(35)

In 34, 35 and 36 bars above variables denote their values between true value and estimate. Using the law of large numbers, the fact that  $\bar{\theta} \xrightarrow{p} \theta$  and properties of Fisher Information we have,

$$\frac{1}{n}\sum_{i=1}^{n}\frac{\partial^{2}L_{1i}(\bar{\theta}_{1})}{\partial\theta_{1}\partial\theta_{1}'} \xrightarrow{p} -E\frac{\partial L_{1}(\theta_{1})}{\partial\theta_{1}} \left(\frac{\partial L_{1}(\theta_{1})}{\partial\theta_{1}}\right)' \equiv R_{1}(\theta_{1})$$

$$\frac{1}{n}\sum_{i=1}^{n}\frac{\partial^{2}L_{2i}(\bar{\theta}_{1},\bar{\theta}_{2})}{\partial\theta_{2}\partial\theta_{1}'} \xrightarrow{p} -E\frac{\partial L_{2}(\theta_{1},\theta_{2})}{\partial\theta_{2}} \left(\frac{\partial L_{2}(\theta_{1},\theta_{2})}{\partial\theta_{1}}\right)' \equiv R_{2}(\theta)'$$

$$\frac{1}{n}\sum_{i=1}^{n}\frac{\partial^{2}L_{2i}(\bar{\theta}_{1},\bar{\theta}_{2})}{\partial\theta_{2}\partial\theta_{2}'} \xrightarrow{p} -E\frac{\partial L_{2}(\theta_{1},\theta_{2})}{\partial\theta_{2}} \left(\frac{\partial L_{2}(\theta_{1},\theta_{2})}{\partial\theta_{2}}\right)' \equiv R_{2}(\theta_{2})$$

$$\frac{1}{n}\sum_{i=1}^{n}\frac{\partial^{2}L_{3i}(\bar{\theta}_{1},\bar{\theta}_{2},\bar{\theta}_{3})}{\partial\theta_{3}\partial\theta_{1}'} \xrightarrow{p} -E\frac{\partial L_{3}(\theta_{1},\theta_{2},\bar{\theta}_{3})}{\partial\theta_{3}} \left(\frac{\partial L_{3}(\theta_{1},\theta_{2},\bar{\theta}_{3})}{\partial\theta_{1}}\right)' \equiv R_{3}(\theta)'$$

$$\frac{1}{n}\sum_{i=1}^{n}\frac{\partial^{2}L_{3i}(\bar{\theta}_{1},\bar{\theta}_{2},\bar{\theta}_{3})}{\partial\theta_{3}\partial\theta_{2}'} \xrightarrow{p} -E\frac{\partial L_{3}(\theta_{1},\theta_{2},\bar{\theta}_{3})}{\partial\theta_{3}} \left(\frac{\partial L_{3}(\theta_{1},\theta_{2},\bar{\theta}_{3})}{\partial\theta_{2}}\right)' \equiv R_{4}(\theta)'$$

$$\frac{1}{n}\sum_{i=1}^{n}\frac{\partial^{2}L_{3i}(\bar{\theta}_{1},\bar{\theta}_{2},\bar{\theta}_{3})}{\partial\theta_{3}\partial\theta_{3}'} \xrightarrow{p} -E\frac{\partial L_{3}(\theta_{1},\theta_{2},\bar{\theta}_{3})}{\partial\theta_{3}} \left(\frac{\partial L_{3}(\theta_{1},\theta_{2},\bar{\theta}_{3})}{\partial\theta_{3}}\right)' \equiv R_{4}(\theta)'$$

Then, from equation 34 we have the following asymptotic equivalence:

$$n^{1/2}(\hat{\theta}_1 - \theta_1) = -R_1(\theta_1)^{-1} \frac{1}{n^{1/2}} \sum_{i=1}^n \frac{\partial L_{1i}(\theta_1)}{\partial \theta_1}$$
(37)

Substituting 37 into 35 we have the following asymptotic equivalence:

$$n^{1/2}(\hat{\theta}_{2} - \theta_{2}) = -R_{2}(\theta_{2})^{-1} \frac{1}{n^{1/2}} \sum_{i=1}^{n} \frac{\partial L_{2i}(\theta_{1}, \theta_{2})}{\partial \theta_{2}} + R_{2}(\theta_{2})^{-1} R_{2}(\theta)' R_{1}(\theta_{1})^{-1} \frac{1}{n^{1/2}} \sum_{i=1}^{n} \frac{\partial L_{1i}(\theta_{1})}{\partial \theta_{1}}$$
(38)

Substituting 37 and 38 into 36 we have the following asymptotic equivalence:

$$n^{1/2}(\hat{\theta}_{3} - \theta_{3}) = -R_{3}(\theta_{3})^{-1} \frac{1}{n^{1/2}} \sum_{i=1}^{n} \frac{\partial L_{3i}(\theta_{1}, \theta_{2}, \theta_{3})}{\partial \theta_{3}} + R_{3}(\theta_{3})^{-1} R_{3}(\theta)' R_{1}(\theta_{1})^{-1} \frac{1}{n^{1/2}} \sum_{i=1}^{n} \frac{\partial L_{1i}(\theta_{1})}{\partial \theta_{1}} + R_{3}(\theta_{3})^{-1} R_{4}(\theta)' R_{2}(\theta_{2})^{-1} R_{2}(\theta)' R_{1}(\theta_{1})^{-1} \frac{1}{n^{1/2}} \sum_{i=1}^{n} \frac{\partial L_{1i}(\theta_{1})}{\partial \theta_{1}} - R_{3}(\theta_{3})^{-1} R_{4}(\theta)' R_{2}(\theta_{2})^{-1} \frac{1}{n^{1/2}} \sum_{i=1}^{n} \frac{\partial L_{2i}(\theta_{1}, \theta_{2})}{\partial \theta_{2}}$$
(39)

The only random vectors that the right hand sides of 37,38 and 39 involve are,

$$\frac{1}{n^{1/2}} \sum_{i=1}^{n} \frac{\partial L_{1i}(\theta_1)}{\partial \theta_1}$$
$$\frac{1}{n^{1/2}} \sum_{i=1}^{n} \frac{\partial L_{2i}(\theta_1, \theta_2)}{\partial \theta_2}$$
$$\frac{1}{n^{1/2}} \sum_{i=1}^{n} \frac{\partial L_{3i}(\theta_1, \theta_2, \theta_3)}{\partial \theta_3}$$

By the central limit theorem, as n approaches infinity, the distribution of those vectors converges to joint normal. This implies that  $n^{1/2}(\hat{\theta}-\theta)$  is asymptotically normally distributed with the mean 0 and some variance-covariance matrix, that we denote  $\Sigma$ . To find  $\Sigma$ , we calculate variance-covariance of the right hand sides of 37, 38 and 39. Let us introduce some additional notation,

$$R_{5}(\theta) \equiv \frac{\partial L_{1}(\theta_{1})}{\partial \theta_{1}} \left( \frac{\partial L_{2i}(\theta_{1}, \theta_{2})}{\partial \theta_{2}} \right)'$$
$$R_{6}(\theta) \equiv \frac{\partial L_{1}(\theta_{1})}{\partial \theta_{1}} \left( \frac{\partial L_{3}(\theta_{1}, \theta_{2}, \theta_{3})}{\partial \theta_{3}} \right)'$$

$$R_7(\theta) \equiv \frac{\partial L_2(\theta_1, \theta_2)}{\partial \theta_2} \left( \frac{\partial L_3(\theta_1, \theta_2, \theta_3)}{\partial \theta_3} \right)'$$

Let  $\Sigma_{\theta_i,\theta_j}$  denote variance-covariance of  $(\theta_i, \theta_j)$  for i = 1, 2, 3 and j = 1, 2, 3. We have the following:

$$\Sigma_{\theta_1,\theta_1} = R_1(\theta_1)^{-1}$$

$$\Sigma_{\theta_2,\theta_2} = R_2(\theta_2)^{-1} + R_2(\theta_2)^{-1} [R_2(\theta)'R_1(\theta_1)^{-1}R_2(\theta) - R_5(\theta)'R_1(\theta_1)^{-1}R_2(\theta) - R_2(\theta)'R_1(\theta_1)^{-1}R_5(\theta)]R_2(\theta_2)^{-1}$$

$$\Sigma_{\theta_1,\theta_2} = R_1(\theta_1)^{-1} [R_5(\theta) - R_2(\theta)] R_2(\theta_2)^{-1}$$

$$\begin{split} \Sigma_{\theta_{3},\theta_{3}} &= R_{3}(\theta_{3})^{-1} + R_{3}(\theta_{3})^{-1}R_{3}(\theta)'R_{1}(\theta_{1})^{-1}R_{3}(\theta)R_{3}(\theta_{3})^{-1} + \\ R_{3}(\theta_{3})^{-1}R_{4}(\theta)'R_{2}(\theta_{2})^{-1}R_{2}(\theta)'R_{1}(\theta_{1})^{-1}R_{2}(\theta)R_{2}(\theta_{2})^{-1}R_{4}(\theta)R_{3}(\theta_{3})^{-1} - \\ R_{3}(\theta_{3})^{-1}[R_{4}(\theta)'R_{2}(\theta_{2})^{-1}R_{4}(\theta) + R_{6}(\theta)'R_{1}(\theta_{1})^{-1}R_{3}(\theta)]R_{3}(\theta_{3})^{-1} - \\ R_{3}(\theta_{3})^{-1}R_{6}(\theta)'R_{1}(\theta_{1})^{-1}R_{2}(\theta)R_{2}(\theta_{2})^{-1}R_{4}(\theta)R_{3}(\theta_{3})^{-1} + \\ R_{3}(\theta_{3})^{-1}[R_{7}(\theta)'R_{2}(\theta_{2})^{-1}R_{4}(\theta) - R_{3}(\theta)'R_{1}(\theta_{1})^{-1}R_{6}(\theta)]R_{3}(\theta_{3})^{-1} + \\ R_{3}(\theta_{3})^{-1}R_{3}(\theta)'R_{1}(\theta_{1})^{-1}R_{2}(\theta)R_{2}(\theta_{2})^{-1}R_{4}(\theta)R_{3}(\theta_{3})^{-1} - \\ R_{3}(\theta_{3})^{-1}R_{3}(\theta)'R_{1}(\theta_{1})^{-1}R_{5}(\theta)R_{2}(\theta_{2})^{-1}R_{4}(\theta)R_{3}(\theta_{3})^{-1} - \\ R_{3}(\theta_{3})^{-1}R_{4}(\theta)'R_{2}(\theta_{2})^{-1}R_{2}(\theta)'R_{1}(\theta_{1})^{-1}R_{5}(\theta)R_{3}(\theta_{3})^{-1} - \\ R_{3}(\theta_{3})^{-1}R_{4}(\theta)'R_{2}(\theta_{2})^{-1}R_{2}(\theta)'R_{1}(\theta_{1})^{-1}R_{5}(\theta)R_{2}(\theta_{2})^{-1}R_{4}(\theta)R_{3}(\theta_{3})^{-1} + \\ R_{3}(\theta_{3})^{-1}R_{4}(\theta)'R_{2}(\theta_{2})^{-1}R_{2}(\theta)'R_{1}(\theta_{1})^{-1}R_{5}(\theta)R_{2}(\theta_{2})^{-1}R_{4}(\theta)R_{3}(\theta_{3})^{-1} + \\ R_{3}(\theta_{3})^{-1}R_{4}(\theta)'R_{2}(\theta_{2})^{-1}R_{5}(\theta)'R_{1}(\theta_{1})^{-1}R_{5}(\theta)R_{2}(\theta_{2})^{-1}R_{4}(\theta)R_{3}(\theta_{3})^{-1} - \\ R_{3}(\theta_{3})^{-1}R_{4}(\theta)'R_{2}(\theta_{2})^{-1}R_{5}(\theta)'R_{1}(\theta_{1})^{-1}R_{5}(\theta)R_{2}(\theta_{2})^{-1}R_{4}(\theta)R_{3}(\theta_{3})^{-1} + \\ R_{3}(\theta_{3})^{-1}R_{4}(\theta)'R_{2}(\theta_{2})^{-1}R_{5}(\theta)'R_{1}(\theta_{1})^{-1}R_{5}(\theta)R_{2}(\theta_{2})^{-1}R_{4}(\theta)R_{3}(\theta_{3})^{-1} - \\ R_{3}(\theta_{3})^{-1}R_{4}(\theta)'R_{2}(\theta_{2})^{-1}R_{5}(\theta)'R_{1}(\theta_{1})^{-1}R_{5}(\theta)R_{2}(\theta_{2})^{-1}R_{4}(\theta)R_{3}(\theta_{3})^{-1} + \\ R_{3}(\theta_{3})^{-1}R_{4}(\theta)'R_{2}(\theta_{2})^{-1}R_{5}(\theta)'R_{1}(\theta_{1})^{-1}R_{2}(\theta)R_{2}(\theta_{2})^{-1}R_{4}(\theta)R_{3}(\theta_{3})^{-1} \\ R_{3}(\theta_{3})^{-1}R_{4}(\theta)'R_{2}(\theta_{2})^{-1}R_{5}(\theta)'R_{1}(\theta_{1})^{-1}R_{2}(\theta)R_{2}(\theta_{2})^{-1}R_{4}(\theta)R_{3}(\theta_{3})^{-1} \\ R_{3}(\theta_{3})^{-1}R_{4}(\theta)'R_{2}(\theta_{2})^{-1}R_{5}(\theta)'R_{1}(\theta_{1})^{-1}R_{2}(\theta)R_{2}(\theta_{2})^{-1}R_{4}(\theta)R_{3}(\theta_{3})^{-1} \\ R_{3}(\theta_{3})^{-1}R_{4}(\theta)'R_{3}(\theta_{3})^{-1} \\ R_{3}(\theta_{3})^{-1}R_{4}(\theta)'R_{3}(\theta$$

$$\Sigma_{\theta_1,\theta_3} = R_1(\theta_1)^{-1} [R_6(\theta) - R_3(\theta) + (R_5(\theta) - R_2(\theta))R_2(\theta_2)^{-1}R_4(\theta)]R_3(\theta_3)^{-1}$$

$$\begin{split} \Sigma_{\theta_2,\theta_3} &= R_2(\theta_2)^{-1} [R_7(\theta) - R_5(\theta)' R_1(\theta_1)^{-1} R_3(\theta)] R_3(\theta_3)^{-1} + \\ R_2(\theta_2)^{-1} [R_4(\theta) - R_5(\theta)' R_1(\theta_1)^{-1} R_2(\theta) R_2(\theta_2)^{-1} R_4(\theta)] R_3(\theta_3)^{-1} + \\ R_2(\theta_2)^{-1} R_2(\theta)' R_1(\theta_1)^{-1} [R_3(\theta) - R_6(\theta)] R_3(\theta_3)^{-1} + \\ R_2(\theta_2)^{-1} R_2(\theta)' R_1(\theta_1)^{-1} [R_2(\theta) - R_5(\theta)] R_2(\theta_2)^{-1} R_4(\theta) R_3(\theta_3)^{-1} \end{split}$$

## Calculating $V(q^*, d)$

The state space for  $V(q^*, d)$  is the set of all natural numbers. We take  $750/\pi$  as the upper bound on the state space when finding the fixed point of  $V(q^*, d)$ . For a given probability of verifying project quality,  $\pi$ , the probability of detecting at least one deviation becomes numerically zero whenever  $d \approx 750/\pi$ . Hence, for all states above  $750/\pi$  we know that the platform will be detected for sure in the following period and hence we can pin down the value for such states. Pinning down the value for very high states enables us to, alternatively, solve the problem using backward induction on the states starting from the state  $750/\pi$ . However, the value function iteration is more time efficient as it allows us to avoid loops. For the results presented in the current version of the paper, for each  $\pi$  we consider at most 100,000 equally spaced points in the state space.

# Tables and Figures

Variable	Mean	Std. Dev.	25%	50%	75%	Min	Max
Goal	19,931	13,497	10,000	15,000	28,334	5,000	50,000
Length $(days)$	34.85	10.57	30	30	39.3	1	64
Badged	0.09	0.29	1	1	1	0	1
Pledged	14,508	32,321	50	1,799	17,028	0	667,311
Investors	101.89	161.42	2	20	136	0	800
Funded	0.38	0.48	1	1	1	0	1

Table 1: Data Summary

Dependent Variable:	# of Investors	Amount Pledged
Intercept	$-369.17^{*}$	$-1.3e + 05^{***}$
	(204.63)	(3.31e+04)
Goal	$1.7e-03^{**}$	$0.51^{***}$
	(1.0e-3)	(0.13)
Length	$11.56^{***}$	248.96
	(1.18)	(291.72)
$Goal^2$	$-2.57e-08^{**}$	-2.55e-06
	(1.24e-08)	(2e-06)
$Goal \times Length$	-9.43e-06	-1.48e-03
	(1.51e-05)	(2e-3)
$Length^2$	-0.14***	-2.62
	(0.01)	(2.3)
Badged	63.87	9,202
	(107.6)	(1.74e+04)
$Badged \times Goal$	$7.32e-03^{**}$	0.16
	(3e-03)	(0.5)
$Badged \times Length$	-1.86	-402.81
	(5.3)	(857.8)
$Badged \times Goal^2$	$-8.7e-08^{**}$	$1.18e-05^{*}$
	(4.02e-08)	(6.5e-06)
$Badged \times Goal \times Length$	2.16e-05	-1.42e-04
	(6.28e-05)	(0.01)
$Badged \times Length^2$	0.03	4.79
	(0.06)	(10.41)
Time	1.52e-07	8.06e-05***
	(1.37e-07)	(2.21e-05)
$\# of \ Investors$		111.42***
		(2.2)
$R^2$	0.111	0.421

 Table 2: Regression Results

*Notes:* \*\*\*, \*\* and \* stand for the significance at the 1, 5 and 10 percent level, respectively.

$\mathbf{T}_{\alpha}$	Table	3:	Estimate	of	$\theta_1$
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$\hat{q}^{**}$	$\hat{\gamma}(lo,hi)$	$\hat{\gamma}(hi, lo)$	$\hat{\gamma}(hi,hi)$	$\hat{eta}_{b}$	$\hat{lpha}_0$	$\hat{lpha}_1$	$\hat{eta}_0$	$\hat{eta}_1$
0.3003	0.0025	0.9713	1.003e-5	1.624	5.778e-8	4.653e-4	0.3305	1.509
(0.094)	(0.1198)	(0.0936)	(3.695e-6)	(0.1659)	(1.943e-7)	(1.5e-4)	(0.0072)	(0.1045)

Table 4: Estimate of  $\theta_2$ 

$\hat{a}_1$	$\hat{a}_2$	$\hat{a}_3$	$\hat{a}_4$	$\hat{a}_5$	$\hat{a}_6$
3.096e-5	0.0275	-1.533	-1.668e-5	-1.476e-6	-9.545e-6
(1.449e-6)	(0.0015)	(0.0964)	(1.750e-5)	(2.588e-5)	(3.259e-5)

Table 5: Estimate of  $\theta_3$ 

$\hat{f}(lo, lo)$	$\hat{f}(lo,hi)$	$\hat{f}(hi, lo)$	$\hat{f}(hi,hi)$	$\hat{\beta}_{cr}$
3.435e-5	2.754e-5	1.594e-5	1.400e-5	1.431e-15
(8.344e-6)	(7.657e-6)	(3.829e-6)	(3.734e-6)	

Table 6: Model Fit: # of Investors

	Me	ean	Std.	Dev.
	Data	Model	Data	Model
(lo, lo, 0)	65.80	65.04	125.60	113.42
(lo, lo, 1)	194.30	226.09	158.14	184.66
(lo, hi, 0)	116.81	114.72	168.47	199.83
(lo, hi, 1)	232.89	266.76	196.01	217.77
(hi, lo, 0)	64.28	66.17	136.37	115.38
(hi, lo, 1)	281.06	227.22	201.07	185.58
(hi, hi, 0)	111.06	114.83	171.52	200.01
(hi, hi, 1)	324.64	266.87	199.88	217.86

Notes: The table presents the model fit of the first two moments of the distribution of the number of investors for all combinations of (m, l, s).

Table II had a for a road a	Table	7:	Model	Fit:	Pledges
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	Me	ean
	Data	Model
(lo, lo, 0)	6,701	$7,\!560$
(lo, lo, 1)	$31,\!229$	$23,\!848$
(lo, hi, 0)	$12,\!450$	12,368
(lo, hi, 1)	29,267	26,761
(hi, lo, 0)	12,048	$11,\!352$
(hi, lo, 1)	$61,\!437$	$62,\!474$
(hi, hi, 0)	21,143	22,286
(hi, hi, 1)	$69,\!187$	$82,\!101$

	Me	ean
	Data	Model
(lo, lo)	3.435e-5	3.435e-5
(lo, hi)	2.754e-5	2.754e-5
(hi, lo)	1.594e-5	1.594e-5
(hi, hi)	1.40e-5	1.40e-5

Table 8: Model Fit: Probability of Posting a Project (per second)

Table 9: Welfare Effects of Commitment

	$\Delta Percent$
Platform	7.4
Investor	0.5
Creator	4.0

Table 10: Best ITS for the Investors

	$\Delta Percent$
Platform	1.6
Investor	0.7
Creator	-5.5

*Notes:* The percentage changes are from the factual ITS.

Table 11: Best ITS for the Creators

	$\Delta Percent$
Platform	6.9
Investor	0.4
Creator	4.5

*Notes:* The percentage changes are from the factual ITS.



Figure 2: Distribution of the Number of Investors



Figure 3: Distribution of the Amount Pledged



Figure 4: Level Curves for the Right Hand Sides of the Equations 29 and 30







Figure 6: Distribution of the Project Length





## Figure 7: Model Fit of the Distr. of # of Investors





Figure 9: Investor, Creator and Platform Welfare

